

Elk Grove, CA The National Community Survey

Report of Results 2021

Report by:





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Table of Contents

About The NCS™1
Methods 3
Highlights
Facets of Livability7
Quality of Life 10
Governance11
Economy 13
Mobility 15
Community Design 17
Utilities 19
Safety 21
Natural Environment
Parks and Recreation 25
Health and Wellness 27
Education, Arts, and Culture 29
Inclusivity and Engagement 32
Residents' Participation Levels
Custom Questions
Open-Ended Questions
National Benchmark Tables
Custom Benchmark Tables 45
Complete Set of Frequencies 41
Full Trends73
Methods (Open Participation) 80
Open Participation Survey Results81
The City of Elk Grove 2021 Community Survey102

About The NCS™

The National Community Survey[™] (The NCS[™]) report is about the "livability" of Elk Grove. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center (NRC) at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 723 residents of the City of Elk Grove collected from October 26th, 2021 to December 17th, 2021. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2021 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Elk Grove.

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Elk Grove's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Elk Grove residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Elk Grove's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Elk Grove's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2021 ratings compare to other communities' ratings from the past five years.





Trends over time

Trend data for Elk Grove represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2019 and 2021 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent. Additionally, this survey was administered during the COVID-19 pandemic, which may have affected some aspects of livability in your community and may be reflected in your City's 2021 ratings. Further attention to trends in the coming years will help identify which items were influenced by the pandemic and whether any lasting impacts remain.

Methods

Selecting survey recipients

All households within the City of Elk Grove were eligible to participate in the survey. A list of all households within the zip codes serving Elk Grove was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Elk Grove households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Elk Grove boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the three areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 6,600 randomly selected households received mailings beginning on October 26th, 2021 and the survey remained open for 7 weeks. For 3,300 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 3,300 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 1% of the 6,600 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 6,531 households that received the invitations to participate, 723 completed the survey, providing an overall response rate of 11%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Elk Grove survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (723 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the City of Elk Grove. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 30th, 2021. The survey remained open until December 17. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on the Polco website were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Elk Grove. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area (zip codes in the community). No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	5%	23%	28%
	35-54	36%	41%	38%
	55+	59%	36%	34%
Area	95624	36%	37%	37%
	95757	29%	27%	28%
	95758	35%	36%	35%
Hispanic origin	No, not Spanish, Hispanic, or Latino	87%	84%	84%
	Spanish, Hispanic, or Latino	13%	16%	16%
Housing tenure	Own	88%	75%	75%
	Rent	12%	25%	25%
Housing type	Attached	7%	12%	12%
	Detached	93%	88%	88%
Race & Hispanic	Not white alone	53%	63%	63%
origin	White alone, not Hispanic or Latino	47%	37%	37%
Sex	Female	52%	54%	53%
	Male	48%	46%	47%
Sex/age	Female 18-34	3%	13%	14%
	Female 35-54	20%	22%	20%
	Female 55+	30%	20%	19%
	Male 18-34	2%	11%	14%
	Male 35-54	17%	19%	18%
	Male 55+	29%	16%	15%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Elk Grove funded this research. Please contact Carrie Whitlock of the City of Elk Grove at cwhitlock@elkgrovecity.org if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at

https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

* Targets come from the 2010 Census and 2019 American Community Survey

Highlights

Elk Grove's economy remains strong and continues to be an important area of focus for the City.

When asked which aspects of community livability the City should focus on in the next two years, nearly 9 in 10 residents prioritized the overall economic health of Elk Grove. In a custom survey question unique to Elk Grove, residents also indicated that affordability/cost of living and attracting/retaining local businesses should be key priorities for local government leaders. Ratings within this facet of livability generally remained positive and stable from 2019 to 2021, with a few significant improvements: respondents' evaluations of the overall quality of business and service establishments (71% excellent or good in 2021) and the vibrancy of Elk Grove's downtown/commercial area (39%) both increased since the previous survey iteration. The variety of business and service establishments, a new addition to the survey, also received positive marks from 60% of residents.

Similar to ratings given in previous years and in benchmark comparison communities nationwide, at least half of residents gave high marks to Elk Grove as a place to work, and one-third of respondents did the same for employment opportunities in the city. Two-thirds of respondents reported currently being employed, either full time or part time; of those respondents, roughly 30% worked for a business located within Elk Grove city limits. A small proportion of Elk Grove's workforce were temporarily working only from home and/or expecting to do so in the future (about 15%), while about 4 in 10 reported working from a mix of on-site and home offices.

Many aspects of Elk Grove's community design receive positive reviews, but residents identify some potential areas of opportunity for the City.

Community design was deemed an essential or very important focus area for the City by 85% of respondents. About 8 in 10 residents were pleased with their neighborhood as a place to live and the city's overall appearance, and two-thirds of respondents positively rated the overall design or layout of residential or commercial areas in the city. Roughly half gave high marks to the overall quality of new development in Elk Grove and the city's public places where people want to spend time. All of these ratings were on par with benchmark communities across the nation and with Elk Grove's previous survey iterations.

Although most survey items related to community design held steady from the City's 2019 results, there were some notable trend fluctuations and new additions in this facet of livability. While still similar to national averages, residents' evaluations for the variety of housing options (42% excellent or good) and the availability of affordable quality housing (27%) both received lower ratings this year than in 2019, indicating a potential area of focus for the City in coming years. In addition, a few new survey items received positive reviews from at least 4 in 10 residents: well-designed neighborhoods (60% excellent or good), preservation of the historical or cultural character of the community (54%), well-planned residential growth (46%), and well-planned commercial growth (42%). Building trend data for these items will help aid in determining how best to support this facet of community livability.

Elk Grove residents value their community's safety and inclusivity.

Residents continue to prioritize safety, with 95% deeming it an important focus area for the coming two years. In addition, when residents were asked to select three items that should be priorities for the City, items related to safety and wellbeing topped the list, with about one-third highlighting issues of public safety and keeping public spaces safe and clean.

Roughly three-quarters of respondents praised the overall feeling of safety in Elk Grove. About 9 in 10 residents reported feeling very or somewhat safe in their neighborhoods during the day, and 8 in 10 said the same for the City's downtown/commercial area during the day. A similar percentage felt safe from natural disasters and violent crime, and 70% felt safe from property crime. Ratings for the City's safety services also remained positive and stable from 2019 to 2021, on par with comparison communities across the nation.

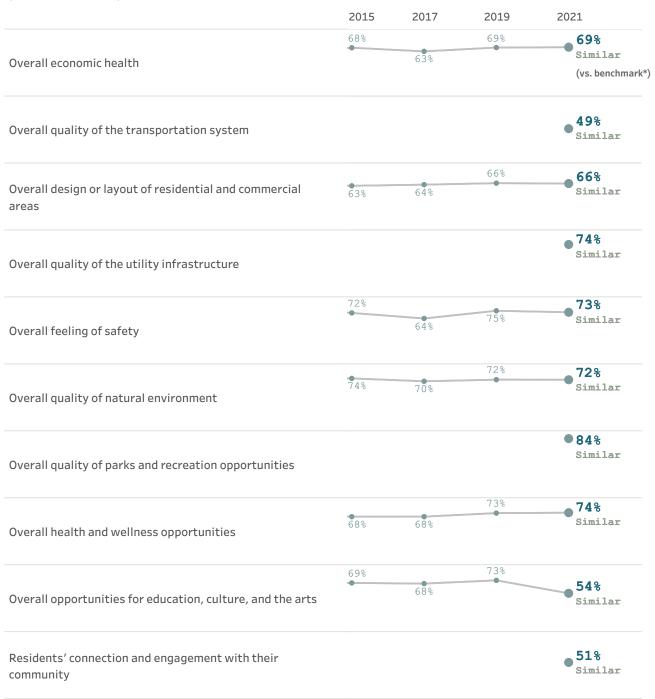
In a series of questions new to this survey iteration, residents were asked to consider the inclusivity of their city. Three-quarters of respondents felt the Elk Grove community does an excellent or good job at attracting people from diverse backgrounds (a rating that surpassed national and custom benchmark communities) and valuing/respecting residents from diverse backgrounds (higher than custom benchmarks). About 7 in 10 respondents gave the community positive marks for making all residents feel welcome, and over half did the same for taking care of vulnerable residents, both of which were on par with comparison communities across the nation. In addition, 41% of residents indicated that addressing homelessness should be the top priority for the City in the coming years.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)



Please rate how important, if at all, you think it is for the Elk Grove community to focus on each of the following in the coming two years.

(% essential or very important)

	2015	2017	2019	2021
Overall economic health	90%	88%	90%	89 % Similar
Overall quality of the transportation system				•72% Similar
Overall design or layout of residential and commercial areas	83%	76%	80%	85% Similar
Overall quality of the utility infrastructure				88% Similar
Overall feeling of safety	96%	95%	95%	95% Similar
Overall quality of natural environment	85%	81%	81%	86% Similar
Overall quality of parks and recreation opportunities				81% Similar
Overall health and wellness opportunities	78%	71%	76%	76 % Similar
Overall opportunities for education, culture, and the arts	82%	80%	75%	76 % Similar
Residents' connection and engagement with their community	79% •	79%	76%	65% Similar

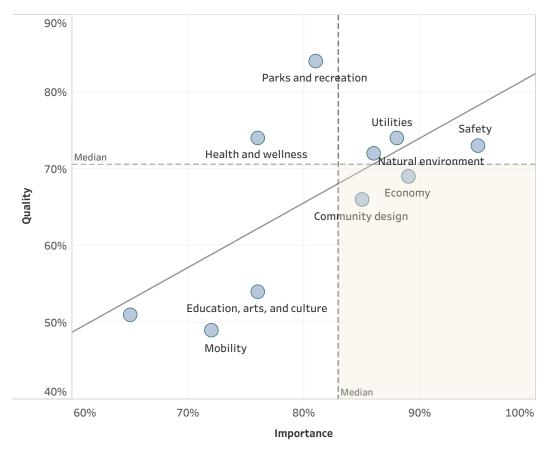
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

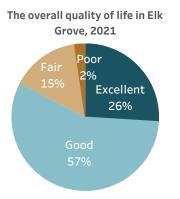
Services receiving quality ratings of excellent or good by 71% or more of respondents were considered of "higher quality" and those with ratings lower than 71% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 83% or more of respondents. Services were rated as "less important" if they received a rating of less than 83%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Elk Grove. (% excellent or good)

	2015	2017	2019	2021
Elk Grove as a place to live	87%	83%	84%	• 88% Similar vs. benchmark*
The overall quality of life	81%	77%	80%	83% Similar

Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)

	2015	2017	2019	2021
Recommend living in Elk Grove to someone who asks	918	84%	88%	● 85% Similar
Remain in Elk Grove for the next five years	87%	85%	86%	88% Similar

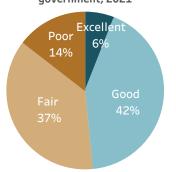
Please rate each of the following in the Elk Grove community. (% excellent or good)

	2015	2017	2019	2021
Overall image or reputation	70%	70%	72%	•73% Similar

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Elk Grove government, 2021



Please rate the quality of each of the following services in Elk Grove. (% excellent or good)



Please rate the following categories of Elk Grove government performance. (% excellent or good)

	2015	2017	2019	2021
The value of services for the taxes paid to Elk Grove	52%	44%	45%	49% Similar
The overall direction that Elk Grove is taking	52%	46%	51%	54% Similar
The job Elk Grove government does at welcoming resident involvement	38%	46%	53%	50% Similar
Overall confidence in Elk Grove government	44%	43%	45%	49% Similar
Generally acting in the best interest of the community	50%	46%	51%	50% Similar
Being honest	46% 11	40%	52%	46% Similar

Being open and transparent to the public				•44% Similar
Informing residents about issues facing the community				45 % Similar
Treating all residents fairly	49%	47%	51%	57% Similar
Treating residents with respect				●62% Similar

Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good) $% \left(\frac{1}{2} \right) = 0$

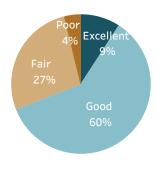
	2015	2017	2019	2021
The City of Elk Grove	75%	67%	72%	• 68% Similar
The Federal Government	9 37%	34%	37%	34 % Similar

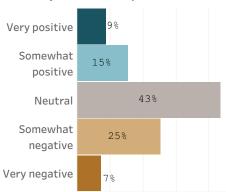
Overall economic health of Elk Grove, 2021

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.





Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	2015	2017	2019	2021
Overall economic health	68%	63%	69%	69% Similar vs. benchmark*

Please rate each of the following aspects of quality of life in Elk Grove.

(% excellent or good)

	2015	2017	2019	2021
Elk Grove as a place to work	55%	51%	51%	•57% Similar
Elk Grove as a place to visit	41%	43%	448	48% Lower

Please rate each of the following in the Elk Grove community. (% excellent or good)

	2015	2017	2019	2021
	62%	59%	58%	71 % Similar
Overall quality of business and service establishments		550	20%	

Variety of business and service establishments		●60% Similar
Vibrancy of downtown/commercial area	31% 29% 32%	39% Similar

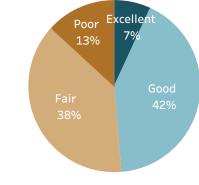
Employment opportunities	3 3%	35%	35%	37% Similar
Shopping opportunities	55%	57%	51%	54% Similar
Cost of living	45% •	39%	38%	33% Similar

Please rate the quality of each of the following services in Elk Grove.

(% excellent or good)

	2015	2017 48%	2019 49%	2021 • 55% Similar
Economic development	45%			STULTUL
	2015	2017	2019	2021
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	298	3♥%	32%	24% Similar

Overall quality of the transportation system in Elk Grove, 2021



Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	2015	2017	2019	2021
				•49% Similar
Overall quality of the transportation system				vs. benchmark*

Please also rate each of the following in the Elk Grove community.

(% excellent or good)

	2015	2017	2019	2021
Traffic flow on major streets	9 35%	35%	32%	31% Lower
Ease of public parking	68%	62%	65%	60% Similar
Ease of travel by car	59% •	56%	59%	56% Similar
Ease of travel by public transportation	44%	40%	37%	37% Similar
Ease of travel by bicycle	58%	46%	54%	52% Similar

	•		•	65%
Ease of walking	66%	67%	66%	Similar

Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

	2015	2017	2019	2021
Used public transportation instead of driving	20%	15%	16%	10% Lower
Carpooled with other adults or children instead of driving alone	62%	56%	58%	48% Similar
Walked or biked instead of driving	59%	59%	58%	● 62% Similar

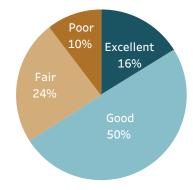
Please rate the quality of each of the following services in Elk Grove.

(% excellent or good)

	2015	2017	2019	2021
Traffic enforcement	63%	64%	59%	54% Similar
Traffic signal timing	48%	55%	50%	44% Similar
Street repair	62% •	56%	53%	53% Similar
Street cleaning	61%	69%	66%	68 % Similar
Street lighting	69%	748	71%	64% Similar
Sidewalk maintenance	67%	66%	66%	67 % Similar
Bus or transit services	53%	56%	52%	49% Similar

16

Overall design or layout of Elk Grove's residential and commercial areas, 2021



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

Overall design or layout of residential and commercial areas	63%	64%	66%	• 66% Similar vs. benchmark*
--	-----	-----	-----	---------------------------------------

Please rate each of the following aspects of quality of life in Elk Grove.

(% excellent or good)

	2015	2017	2019	2021
Your neighborhood as a place to live	83%	84%	87%	87% Similar

Please also rate each of the following in the Elk Grove community.

(% excellent or good)

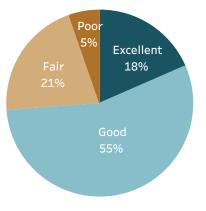
	2015	2017	2019	2021
Well-planned residential growth				46 % Similar
Well-planned commercial growth				42 % Similar
Well-designed neighborhoods				● 60% Similar
Preservation of the historical or cultural character of the community				•54% Similar



Please rate the quality of each of the following services in Elk Grove. (% excellent or good)

	2015	2017	2019	2021
Land use, planning and zoning	46%	50%	42%	43% Similar
Code enforcement	50%	41%	43%	45% Similar

Overall quality of the utility infrastructure in Elk Grove, 2021



Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	• 74%
	Similar
Overall quality of the utility infrastructure	vs.
	benchmark*

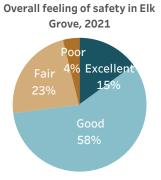
Please rate the quality of each of the following services in Elk Grove. (% excellent or good)

	2015	2017	2019	2021
Affordable high-speed internet access				● 48 % Similar
Garbage collection	87%	87%	87%	78% Similar
Drinking water			62%	60% Similar
Sewer services			78%	76% Similar
Storm water management	80%	75%	73%	72 % Similar
Power (electric and/or gas) utility			78%	78 % Similar

		64%	67%
Utility billing	56% 59%		Similar

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

Overall feeling of safety	72%	64%	75%	73% Similar vs. benchmark*
Please rate how safe or unsafe you feel: (% very or somewhat safe)	2015	2017	2019	2021
In your neighborhood during the day	90%	88%	93%	92% Similar
In Elk Grove's downtown/commercial area during the day	92%	83%	86%	86% Similar
From property crime				70% Similar
From violent crime				80% Similar
From fire, flood, or other natural disaster				84% Similar

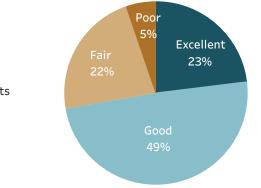
Please rate the quality of each of the following services in Elk Grove. (% excellent or good)

2015	2017	2019	2021
74%	79%	82%	76 % Similar

Police/Sheriff services

Crime prevention	68% 60%	68%	65% Similar
Animal control	71% 63%	63%	68% Similar
Emergency preparedness	39% 42%	53%	57% Similar

Overall quality of natural environment in Elk Grove, 2021



Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	2015	2017	2019	2021
Overall quality of natural environment	748	70%	728	72 % Similar vs. benchmark*

Please also rate each of the following in the Elk Grove community.

(% excellent or good)

	2015	2017	2019	2021
Cleanliness	74%	73%	74%	•76% Similar
				479

Water resources		478 Lower
Air quality	69% 61% 71%	67% Similar

Please rate the quality of each of the following services in Elk Grove.

(% excellent or good)

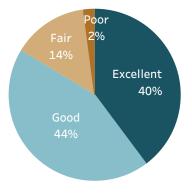
	2015	2017	2019	2021
Preservation of natural areas	60%	53%	53%	59% Similar
Elk Grove open space	51%	62%	518	60% Similar

Recycling	87%	86%	82%	71% Similar
Yard waste pick-up	86%	84%	85%	●83% Similar

Overall quality of parks and recreation opportunities, 2021

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association



Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	● 84 %
	Similar
Overall quality of parks and recreation opportunities	vs.
	benchmark*
	Dencimark

Please also rate each of the following in the Elk Grove community. (% excellent or good)

	2015	2017	2019	2021
Availability of paths and walking trails	66%	65%	70%	71% Similar
Fitness opportunities	74%	69%	68%	68% Similar
Recreational opportunities	5 8%	58%	63%	61% Similar

Please rate the quality of each of the following services in Elk Grove. (% excellent or good)

	2015	2017	2019	2021
City parks			83%	•87% Similar
Recreation programs or classes			73%	67 % Similar

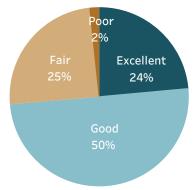
Recreation centers or facilities



Overall health and wellness opportunities in Elk Grove, 2021

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	2015	2017	2019	2021
	68%	68%	73%	74 % Similar
Overall health and wellness opportunities				vs. benchmark*

Please also rate each of the following in the Elk Grove community.

(% excellent or good)

	2015	2017	2019	2021
Availability of affordable quality food	65%	65%	66%	64 % Similar
Availability of affordable quality health care	68%	66%	69%	66% Similar
Availability of preventive health services	68%	70%	69%	70% Similar
Availability of affordable quality mental health care	50%	45%	52%	45% Similar

Please rate the quality of each of the following services in Elk Grove.

(% excellent or good)

	2015	2017	2019	2021
Health services			71%	74 % Similar

Please rate your overall health.

(% excellent or very good)

	2015	2017	2019	2021
Please rate your overall health.	60%	63%	62%	71 % Similar

Overall opportunities for education, culture and the arts, 2021

11%

Poor Excellent 9%

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)



Please also rate each of the following in the Elk Grove community.

(% excellent or good)

(vexcellent of good)	2015	2017	2019	2021
Opportunities to attend cultural/arts/music activities	45%	49%	54%	43% Similar
Community support for the arts				• 43% Similar
Availability of affordable quality childcare/preschool	57%	54%	49%	44 % Similar
K-12 education	86%	80%	80%	72% Similar
Adult educational opportunities	67%	59%	62%	52% Similar
Opportunities to attend special events and festivals	57%	65%	65%	57% Similar

Please rate the quality of each of the following services in Elk Grove.

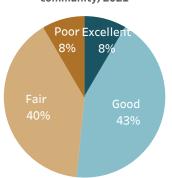
(% excellent or good)

	2015	2017	2019	2021
Public library services	79%	80%	82%	75 % Similar

Residents' connection and engagement with their community, 2021

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



Please rate each of the following characteristics as they relate to Elk Grove as a whole. (% excellent or good)

	•51%
	Similar
Residents' connection and engagement with their	VS.
community	benchmark*

Please rate each of the following aspects of quality of life in Elk Grove. (% excellent or good)

	2015	2017	2019	2021
Elk Grove as a place to raise children	86%	83%	84%	87% Similar
Elk Grove as a place to retire	65%	55%	61%	68% Similar
Sense of community	51%	57%	58%	61% Similar

Please rate the job you feel the Elk Grove community does at each of the following.

(% excellent or good)

	2015	2017	2019	2021
Making all use idents fool walcome				•71% Similar

Attracting people from diverse backgrounds	•76% Higher
/aluing/respecting residents from diverse backgrounds	•76% Similar
aking care of vulnerable residents	56 % Similar

Please also rate each of the following in the Elk Grove community.

(% excellent or good)

	2015	2017	2019	2021
Sense of civic/community pride				53% Similar
Neighborliness of residents	46%	62%	58%	55% Similar
Opportunities to participate in social events and activities	49%	52%	518	53% Similar
Opportunities to volunteer	60%	61%	59%	63% Similar
Opportunities to participate in community matters	50%	56%	55%	53% Similar
Openness and acceptance of the community toward people of diverse backgrounds	66%	70%	65%	•70% Similar

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.

(%	ves)	

(70 yes)	2015	2017	2019	2021
Contacted the City of Elk Grove for help or information	• 39%	47%	37%	37% Similar vs. benchmark
Contacted Elk Grove elected officials to express your opinion	98	20%	15%	10% Similar
Attended a local public meeting	18%	22%	16%	17% Similar
Watched a local public meeting	21%	25%	23%	25% Similar
/olunteered your time to some group/activity	39%	39%	37%	28% Similar
Campaigned or advocated for a local issue, cause, or candidate	14%	22%	15%	Similar
Voted in your most recent local election				•82% Similar
In general, how many times do you: (% a few times a week or more) 2015	5 2017		2019	2021
Access the internet from your home				•96% Similar
Access the internet from your cell phone				●94% Similar

Access the internet from your cell phone

Visit social media sites	●82% Similar
Use or check email	●97% Similar
Share your opinions online	34 % Similar
Shop online	67% Higher

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

	Select THREE of the following items that you believe should	Addressing homelessness	41%
	be top priorities for the City of Elk Grove.	Affordability/cost of living	40%
		Public safety	34%
		Keeping public spaces safe and clean	33%
		Attracting and retaining local businesses	30%
		Reducing traffic congestion	29%
		Addressing climate change	10%
		Maintaining emergency response times	10%
		Maintaining local property values	98
		Improving internet service speed and/or pricing	8%
		Open space and trails	8%
		Property maintenance/code enforcement	7%
		Regional and inter-regional transit connectivity (e.g., light rail, regional rail service)	7%
		Road maintenance	6%
		Other	6%
		City government/services	5%
		Emergency and disaster preparedness	5%
		Performing arts	5%
		Library facilities and programs	2%
How much do you agree or disagree with each of the following	The City of Elk Grove effectively manages taxpayer	Strongly agree	10%
each of the following statements?	money	Somewhat agree 35	64%

ow much do you gree or disagree with	The City of Elk Grove effectively manages taxpayer	Somewhat disagree	16%
ach of the following tatements?	money	Strongly disagree	10%
	The City should explore additional funding sources in	Strongly agree	31%
	order to provide more services and/or address priority issues	Somewhat agree	44%
	priority issues	Somewhat disagree	13%
		Strongly disagree	13%
	The City should prioritize service cuts before exploring	Strongly agree	20%
	additional funding sources	Somewhat agree	29%
		Somewhat disagree	28%
		Strongly disagree	22%
	What is your employment status?	Employed full time	64%
		Fully retired	25%
		Employed part time	48
		Unemployed, seeking paid work	4%
		Unemployed, not seeking paid work	2%
	Where is your workplace located?	Within Elk Grove city limits	30%
		Within 20 miles of Elk Grove	39%
		More than 20 miles outside of Elk Grove	30%
	Please select all that apply to your current situation and	Working both on-site and from home	43%
	future expectations regarding working from home.	Not working from home in any capacity	31%
		Planning to work only from home in future	16%
		Temporarily working only from home	15%
		Planning to work only on-site in future	10%
	Which internet service provider, if any, do you use at	Comcast/Xfinity	70%
	your home?	36	

Which internet service provider, if any, do you use at	Consolidated	16%
your home?	Frontier	7%
	Other	2%
	AT&T	2%
	Do not have internet service	2%
	Verizon	1%
	Hughes.Net	0%
	Space X/Starlink	0%

Open-ended questions

Elk Grove included one open-ended question on their survey. Respondents were asked to select three items from a list of potential options that they believed should be top priorities for the City of Elk Grove. If respondents selected "Other" as a response to this question, they were prompted to specify what that unlisted priority should be. The verbatim responses to this "Other" prompt were categorized by topic area, and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment. Full responses will be provided in a separate spreadsheet.

Please indicate what other item should be a top priority for the City of Elk Grove.

Economy/Development 2	
	6%
Education/Recreation 22	2%
Safety/inclusivity 1	9%
Other 18	8%
Traffic/streets 1	4%

National benchmark tables

This table contains the comparisons of Elk Grove's results to those from other communities. The first column shows the comparison of Elk Grove's rating to the benchmark. Elk Grove's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Elk Grove residents is statistically similar to or different than the benchmark. The second column is Elk Grove's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Elk Grove's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Elk Grove's result -- that is what percent of surveyed communities had a lower rating than Elk Grove.

...

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of	Elk Grove as a place to live	Similar	88%	207	385	46
quality of life in Elk Grove.	Your neighborhood as a place to live	Similar	87%	133	317	58
	Elk Grove as a place to raise children	Similar	87%	159	386	59
	Elk Grove as a place to work	Similar	57%	246	369	33
	Elk Grove as a place to visit	Lower	48%	263	311	15
	Elk Grove as a place to retire	Similar	68%	186	371	50
	The overall quality of life	Similar	83%	238	427	44
	Sense of community	Similar	61%	205	319	36
Please rate each of the	Overall economic health	Similar	69%	155	292	47
following characteristics as they relate to Elk Grove as a whole.	Overall quality of the transportation system	Similar	49%	74	120	39
	Overall design or layout of residential and commercial areas	Similar	66%	132	286	54
	Overall quality of the utility infrastructure	Similar	74%	53	117	55
	Overall feeling of safety	Similar	73%	262	367	28
	Overall quality of natural environment	Similar	72%	212	296	28
	Overall quality of parks and recreation opportunities	Similar	84%	53	122	57
	Overall health and wellness opportunities	Similar	74%	134	287	53
	Overall opportunities for education, culture, and the arts	Similar	54%	208	290	28
	Residents' connection and engagement with their community	Similar	51%	81	118	32
Please indicate how likely or unlikely you are to do	Recommend living in Elk Grove to someone who asks	Similar	85%	188	303	38
each of the following.	39					

each of the following.

Please indicate how likely or unlikely you are to do each of the following.	Remain in Elk Grove for the next five years	Similar	88%	79	296	73
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	92%	222	352	37
	In Elk Grove's downtown/commercial area during the day	Similar	86%	231	328	29
	From property crime	Similar	70%	92	128	28
	From violent crime	Similar	80%	90	128	29
	From fire, flood, or other natural disaster	Similar	84%	58	116	50
Please rate the job you feel the Elk Grove community	Making all residents feel welcome	Similar	71%	60	122	51
does at each of the following.	Attracting people from diverse backgrounds	Higher	76%	12	120	90
	Valuing/respecting residents from diverse backgrounds	Similar	76%	22	120	82
	Taking care of vulnerable residents	Similar	56%	69	118	42
Please rate each of the following in the Elk Grove	Overall quality of business and service establishments	Similar	71%	135	294	54
community.	Variety of business and service establishments	Similar	60%	72	117	39
	Vibrancy of downtown/commercial area	Similar	39%	202	277	27
	Employment opportunities	Similar	37%	190	323	41
	Shopping opportunities	Similar	54%	165	309	46
	Cost of living	Similar	33%	210	288	27
	Overall image or reputation	Similar	73%	193	364	47
Please also rate each of the following in the Elk Grove	Traffic flow on major streets	Lower	31%	290	341	15
community.	Ease of public parking	Similar	60%	115	265	56
	Ease of travel by car	Similar	56%	234	319	26
	Ease of travel by public transportation	Similar	37%	136	271	50
	Ease of travel by bicycle	Similar	52%	162	321	49
	Ease of walking	Similar	65%	168	321	47
	Well-planned residential growth	Similar	46%	82	120	32
	Well-planned commercial growth	Similar	42%	69	120	43
	Well-designed neighborhoods	Similar	60%	60	118	50

following in the Elk Grove	Preservation of the historical or cultural character of the community	Similar	54%	90	116	23
community.	Public places where people want to spend time	Similar	56%	200	282	29
	Variety of housing options	Similar	42%	206	298	31
	Availability of affordable quality housing	Similar	27%	229	322	29
	Overall quality of new development	Similar	54%	205	316	35
	Overall appearance	Similar	79%	168	353	52
	Cleanliness	Similar	76%	179	323	44
	Water resources	Lower	47%	85	107	21
	Air quality	Similar	67%	219	277	21
	Availability of paths and walking trails	Similar	71%	146	326	55
	Fitness opportunities	Similar	68%	172	278	38
	Recreational opportunities	Similar	61%	206	309	33
	Availability of affordable quality food	Similar	64%	186	273	32
	Availability of affordable quality health care	Similar	66%	142	286	50
	Availability of preventive health services	Similar	70%	112	269	58
	Availability of affordable quality mental health care	Similar	45%	139	268	48
	Opportunities to attend cultural/arts/music activities	Similar	43%	233	306	24
	Community support for the arts	Similar	43%	92	117	22
	Availability of affordable quality childcare/preschool	Similar	44%	191	283	32
	K-12 education	Similar	72%	145	289	50
	Adult educational opportunities	Similar	52%	164	275	40
	Sense of civic/community pride	Similar	53%	90	117	23
	Neighborliness of residents	Similar	55%	220	282	22
	Opportunities to participate in social events and activities	Similar	53%	198	288	31
	Opportunities to attend special events and festivals	Similar	57%	224	295	24
	Opportunities to volunteer	Similar	63%	206	286	28

Please also rate each of the			5.0.0	0.07	0.0.0	1.0
following in the Elk Grove community.	Opportunities to participate in community matters	Similar	53%	237	290	18
communicy.	Openness and acceptance of the community toward people of diverse backgrounds	Similar	70%	68	314	78
Please indicate whether or not you have done each of	Contacted the City of Elk Grove for help or information	Similar	37%	290	343	15
the following in the last 12 months.	Contacted Elk Grove elected officials to express your opinion	Similar	10%	267	283	6
	Attended a local public meeting	Similar	17%	194	283	31
	Watched a local public meeting	Similar	25%	110	262	58
	Volunteered your time to some group/activity	Similar	28%	203	288	29
	Campaigned or advocated for a local issue, cause, or candidate	Similar	13%	240	272	12
	Voted in your most recent local election	Similar	82%	46	119	62
	Used public transportation instead of driving	Lower	10%	173	253	32
	Carpooled with other adults or children instead of driving alone	Similar	48%	58	278	79
	Walked or biked instead of driving	Similar	62%	109	281	61
Please rate the quality of each of the following	Public information services	Similar	63%	212	308	31
services in Elk Grove.	Economic development	Similar	55%	165	299	45
	Traffic enforcement	Similar	54%	305	368	17
	Traffic signal timing	Similar	44%	235	289	19
	Street repair	Similar	53%	125	368	66
	Street cleaning	Similar	68%	147	310	52
	Street lighting	Similar	64%	158	350	55
	Sidewalk maintenance	Similar	67%	82	315	74
	Bus or transit services	Similar	49%	136	263	48
	Land use, planning and zoning	Similar	43%	196	311	37
	Code enforcement	Similar	45%	219	368	40
	Affordable high-speed internet access	Similar	48%	80	114	30
	Garbage collection	Similar	78%	219	344	36
	Drinking water	Similar	60%	250	310	19

... Please rate the quality each of the following services in Elk Grove.

Please rate the quality of each of the following	Sewer services	Similar	76%	180	313	42
services in Elk Grove.	Storm water management	Similar	72%	148	336	56
	Power (electric and/or gas) utility	Similar	78%	122	229	47
	Utility billing	Similar	67%	166	265	37
	Police/Sheriff services	Similar	76%	284	419	32
	Crime prevention	Similar	65%	255	367	30
	Animal control	Similar	68%	142	330	57
	Emergency preparedness	Similar	57%	196	300	35
	Preservation of natural areas	Similar	59%	164	280	41
	Elk Grove open space	Similar	60%	166	269	38
	Recycling	Similar	71%	224	347	35
	Yard waste pick-up	Similar	83%	105	293	64
	City parks	Similar	87%	135	326	58
	Recreation programs or classes	Similar	67%	183	321	43
	Recreation centers or facilities	Similar	71%	124	294	58
	Health services	Similar	74%	102	260	61
	Public library services	Similar	75%	299	334	10
	Overall customer service by Elk Grove employees	Similar	75%	209	382	45
Please rate the following categories of Elk Grove	The value of services for the taxes paid to Elk Grove	Similar	49%	241	389	38
government performance.	The overall direction that Elk Grove is taking	Similar	54%	227	336	32
	The job Elk Grove government does at welcoming resident involvement	Similar	50%	179	330	45
	Overall confidence in Elk Grove government	Similar	49%	186	291	36
	Generally acting in the best interest of the community	Similar	50%	199	294	32
	Being honest	Similar	46%	220	285	23
	Being open and transparent to the public	Similar	44%	85	119	29
	Informing residents about issues facing the community	Similar	45%	94	126	26

government performance.	Treating all residents fairly	Similar	57%	151	291	48
	Treating residents with respect	Similar	62%	77	117	35
Overall, how would you rate the quality of the	The City of Elk Grove	Similar	68%	257	385	33
services provided by each of the following?	The Federal Government	Similar	34%	235	275	14
Please rate how important, if at all, you think it is for	Overall economic health	Similar	89%	187	269	30
the Elk Grove community to focus on each of the	Overall quality of the transportation system	Similar	72%	75	116	36
following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	85%	38	269	86
	Overall quality of the utility infrastructure	Similar	88%	47	115	60
	Overall feeling of safety	Higher	95%	29	269	89
	Overall quality of natural environment	Similar	86%	106	269	60
	Overall quality of parks and recreation opportunities	Similar	81%	63	116	46
	Overall health and wellness opportunities	Similar	76%	152	269	43
	Overall opportunities for education, culture, and the arts	Similar	76%	149	269	44
	Residents' connection and engagement with their community	Lower	65%	236	269	12
In general, how many times do you:	Access the internet from your home	Similar	96%	44	116	62
uo you.	Access the internet from your cell phone	Similar	94%	42	116	64
	Visit social media sites	Similar	82%	31	115	73
	Use or check email	Similar	97%	69	116	41
	Share your opinions online	Similar	34%	35	116	70
	Shop online	Higher	67%	12	116	90
	Please rate your overall health.	Similar	71%	89	275	68
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	213	278	23

Custom benchmark tables

This table contains the comparisons of Elk Grove's results to those from other communities in California with populations of at least 60,000. The first column shows the comparison of Elk Grove's rating to the benchmark. Elk Grove's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Elk Grove residents is statistically similar to or different than the benchmark. The second column is Elk Grove's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Elk Grove's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Elk Grove's result -- that is what percent of surveyed communities had a lower rating than Elk Grove.

es

			% positive	Rank	Number of communitie:	Percentile
Please rate each of the following aspects of	Elk Grove as a place to live	Similar	88%	11	19	47
quality of life in Elk Grove.	Your neighborhood as a place to live	Similar	87%	8	17	58
	Elk Grove as a place to raise children	Similar	87%	6	20	75
	Elk Grove as a place to work	Similar	57%	15	19	26
	Elk Grove as a place to visit	Lower	48%	14	17	23
	Elk Grove as a place to retire	Similar	68%	5	19	78
	The overall quality of life	Similar	83%	12	24	54
	Sense of community	Similar	61%	9	17	52
Please rate each of the following characteristics	Overall economic health	Similar	69%	9	17	52
as they relate to Elk Grove as a whole.	Overall quality of the transportation system	Similar	49%	5	11	63
	Overall design or layout of residential and commercial areas	Similar	66%	7	17	64
	Overall quality of the utility infrastructure	Similar	74%	4	11	72
	Overall feeling of safety	Similar	73%	10	19	52
	Overall quality of natural environment	Similar	72%	9	17	52
	Overall quality of parks and recreation opportunities	Higher	84%	3	11	81
	Overall health and wellness opportunities	Similar	74%	7	17	64
	Overall opportunities for education, culture, and the arts	Similar	54%	12	17	35
	Residents' connection and engagement with their community	Similar	51%	7	12	50
Please indicate how likely or unlikely you are to do	Recommend living in Elk Grove to someone who asks	Similar	85%	8	17	58

Please indicate how likely or unlikely you are to do each of the following.	Remain in Elk Grove for the next five years	Similar	88%	3	17	88
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	92%	9	18	55
	In Elk Grove's downtown/commercial area during the day	Similar	86%	9	16	50
	From property crime	Similar	70%	4	11	72
	From violent crime	Similar	80%	6	11	54
	From fire, flood, or other natural disaster	Similar	84%	5	11	63
Please rate the job you feel the Elk Grove community	Making all residents feel welcome	Similar	71%	4	12	75
does at each of the following.	Attracting people from diverse backgrounds	Higher	76%	2	12	91
	Valuing/respecting residents from diverse backgrounds	Higher	76%	2	12	91
	Taking care of vulnerable residents	Higher	56%	4	12	75
Please rate each of the following in the Elk Grove	Overall quality of business and service establishments	Similar	71%	9	17	52
community.	Variety of business and service establishments	Similar	60%	9	12	33
	Vibrancy of downtown/commercial area	Lower	39%	12	15	26
	Employment opportunities	Similar	37%	12	17	35
	Shopping opportunities	Similar	54%	13	18	33
	Cost of living	Similar	33%	5	17	76
	Overall image or reputation	Similar	73%	11	18	44
Please also rate each of the following in the Elk Grove	Traffic flow on major streets	Similar	31%	14	17	23
community.	Ease of public parking	Similar	60%	4	16	81
	Ease of travel by car	Similar	56%	10	17	47
	Ease of travel by public transportation	Similar	37%	8	17	58
	Ease of travel by bicycle	Similar	52%	12	17	35
	Ease of walking	Similar	65%	11	17	41
	Well-planned residential growth	Similar	46%	5	11	63
	Well-planned commercial growth	Similar	42%	5	11	63
	Well-designed neighborhoods	Similar	60%	4	11	72

following in the Elk Grove	Preservation of the historical or cultural character of the community	Similar	54%	6	11	54
community.	Public places where people want to spend time	Similar	56%	11	17	41
	Variety of housing options	Similar	42%	8	17	58
	Availability of affordable quality housing	Similar	27%	5	17	76
	Overall quality of new development	Similar	54%	8	16	56
	Overall appearance	Similar	79%	8	16	56
	Cleanliness	Higher	76%	8	16	56
	Water resources	Similar	47%	6	10	50
	Air quality	Similar	67%	9	17	52
	Availability of paths and walking trails	Similar	71%	9	17	52
	Fitness opportunities	Similar	68%	10	17	47
	Recreational opportunities	Similar	61%	10	17	47
	Availability of affordable quality food	Similar	64%	9	17	52
	Availability of affordable quality health care	Similar	66%	7	17	64
	Availability of preventive health services	Similar	70%	7	17	64
	Availability of affordable quality mental health care	Similar	45%	7	17	64
	Opportunities to attend cultural/arts/music activities	Lower	43%	15	17	17
	Community support for the arts	Similar	43%	8	11	36
	Availability of affordable quality childcare/preschool	Similar	44%	9	16	50
	K-12 education	Similar	72%	8	17	58
	Adult educational opportunities	Similar	52%	13	17	29
	Sense of civic/community pride	Similar	53%	6	11	54
	Neighborliness of residents	Similar	55%	12	17	35
	Opportunities to participate in social events and activities	Similar	53%	12	17	35
	Opportunities to attend special events and festivals	Similar	57%	10	15	40
	Opportunities to volunteer	Similar	63%	12	18	38

Please also rate each of the following in the Elk Grove	Opportunities to participate in community matters	Similar	53%	13	18	33
community.	Openness and acceptance of the community toward people of diverse backgrounds	Similar	70%	3	17	88
Please indicate whether or not you have done each of	Contacted the City of Elk Grove for help or information	Similar	37%	15	18	22
the following in the last 12 months.	Contacted Elk Grove elected officials to express your opinion	Similar	10%	15	17	17
	Attended a local public meeting	Similar	17%	13	17	29
	Watched a local public meeting	Similar	25%	10	17	47
	Volunteered your time to some group/activity	Similar	28%	13	17	29
	Campaigned or advocated for a local issue, cause, or candidate	Lower	13%	16	17	11
	Voted in your most recent local election	Similar	82%	7	12	50
	Used public transportation instead of driving	Lower	10%	16	17	11
	Carpooled with other adults or children instead of driving alone	Similar	48%	11	17	41
	Walked or biked instead of driving	Similar	62%	10	17	47
Please rate the quality of each of the following	Public information services	Similar	63%	11	17	41
services in Elk Grove.	Economic development	Similar	55%	8	17	58
	Traffic enforcement	Similar	54%	11	18	44
	Traffic signal timing	Similar	44%	13	16	25
	Street repair	Higher	53%	7	19	68
	Street cleaning	Similar	68%	8	18	61
	Street lighting	Similar	64%	7	16	62
	Sidewalk maintenance	Higher	67%	4	17	82
	Bus or transit services	Similar	49%	9	17	52
	Land use, planning and zoning	Similar	43%	9	17	52
	Code enforcement	Similar	45%	8	18	61
	Affordable high-speed internet access	Similar	48%	6	12	58
	Garbage collection	Similar	78%	10	18	50
	Drinking water	Similar	60%	13	16	25

Please rate the quality of each of the following services in Elk Grove.

Please rate the quality of each of the following services in Elk Grove.	Sewer services	Similar	76%	9	16	50
Services in Elk Grove.	Storm water management	Similar	72%	8	18	61
	Power (electric and/or gas) utility	Similar	78%	3	13	84
	Utility billing	Similar	67%	5	14	71
	Police/Sheriff services	Similar	76%	12	21	47
	Crime prevention	Similar	65%	9	18	55
	Animal control	Similar	68%	8	17	58
	Emergency preparedness	Similar	57%	9	17	52
	Preservation of natural areas	Similar	59%	8	17	58
	Elk Grove open space	Similar	60%	8	16	56
	Recycling	Similar	71%	8	16	56
	Yard waste pick-up	Similar	83%	6	16	68
	City parks	Similar	87%	5	16	75
	Recreation programs or classes	Similar	67%	10	19	52
	Recreation centers or facilities	Similar	71%	7	17	64
	Health services	Similar	74%	3	14	85
	Public library services	Similar	75%	15	20	30
	Overall customer service by Elk Grove employees	Similar	75%	8	18	61
Please rate the following categories of Elk Grove	The value of services for the taxes paid to Elk Grove	Similar	49%	9	18	55
government performance.	The overall direction that Elk Grove is taking	Similar	54%	8	19	63
	The job Elk Grove government does at welcoming resident involvement	Similar	50%	8	17	58
	Overall confidence in Elk Grove government	Similar	49%	8	17	58
	Generally acting in the best interest of the community	Similar	50%	8	17	58
	Being honest	Similar	46%	10	16	43
	Being open and transparent to the public	Similar	44%	6	12	58
	Informing residents about issues facing the community	Similar	45%	6	12	58

Please rate the following categories of Elk Grove	Treating all residents fairly	Similar	57%	7	17	64
government performance.	Treating residents with respect	Similar	62%	6	12	58
Overall, how would you rate the quality of the	The City of Elk Grove	Similar	68%	11	22	54
services provided by each of the following?	The Federal Government	Similar	34%	9	16	50
Please rate how important, if at all, you think it is for	Overall economic health	Similar	89%	11	16	37
the Elk Grove community to focus on each of the	Overall quality of the transportation system	Similar	72%	10	11	18
following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	85%	2	16	93
	Overall quality of the utility infrastructure	Similar	888	3	11	81
	Overall feeling of safety	Similar	95%	3	16	87
	Overall quality of natural environment	Similar	86%	10	16	43
	Overall quality of parks and recreation opportunities	Similar	81%	б	11	54
	Overall health and wellness opportunities	Similar	76%	9	16	50
	Overall opportunities for education, culture, and the arts	Similar	76%	6	16	68
	Residents' connection and engagement with their community	Similar	65%	11	16	37
In general, how many times do you:	Access the internet from your home	Similar	96%	5	11	63
	Access the internet from your cell phone	Similar	94%	7	11	45
	Visit social media sites	Similar	82%	2	11	90
	Use or check email	Similar	97%	6	11	54
	Share your opinions online	Similar	34%	6	11	54
	Shop online	Similar	67%	2	11	90
	Please rate your overall health.	Similar	71%	5	17	76
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	12	17	35

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Elk Grove Elk Grove as a place to live Excellent Good 121 Rair Image: Contract of the following Please rate each of the following Please rate				
GoodSateFair108Poor28Your neighborhood as a place to liveExcellentGoodSateFair1Poor28Elk Grove as a place to raise childrenExcellentFair1GoodSateFair1Poor28Elk Grove as a place to vaiseGoodGoodSateFair1Bik Grove as a place to vorkExcellentGoodSateFair1GoodSateElk Grove as a place to visitExcellentElk Grove as a place to visitExcellentGoodSateFair1Sate1Good1Fair1Sate1Fair1Sate1Fair1Sate		Elk Grove as a place to live	Excellent	36%
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Elk Grove as a place to retireExcellent25%Good43%Fair22%Poor10%The overall quality of lifeExcellentGood57%Fair15%			Fair	32%
Good 43% Fair 22% Poor 10% The overall quality of life Excellent 26% Good 57% Fair 15%			Poor	19%
Fair22%Poor10%The overall quality of lifeExcellentGood57%Fair15%		Elk Grove as a place to retire	Excellent	25%
Poor10%The overall quality of lifeExcellent26%Good57%57%Fair15%			Good	43%
The overall quality of life Excellent 26% Good 57% Fair 15%			Fair	22%
Good 57% Fair 15%			Poor	10%
Fair 15%		The overall quality of life	Excellent	26%
			Good	57%
Poor 2%			Fair	15%
			Poor	2%

Please rate each of the following aspects of quality of life in Eik Grow Sense of community Excellent Image: Compute Sense					
Bind Finit Please rate each of the following characteristics as they relate to EIR Overall economic health Excellent Figure Bind Bind Construction Bind Bind <td></td> <td>nse of community</td> <td>Excellent</td> <td></td> <td>14%</td>		nse of community	Excellent		14%
Please rate each of the following characteristics as they relate to Bit grove as a whole. Parell economic health Excellent Image: Conomic health Poor Good Image: Conomic health Poor Image: Conomic health Poor Poor Image: Conomic health Poor Poor Image: Conomic health Poor Image: Conomic health Overall quality of the transportation system Excellent Image: Conomic health Poor Image: Conomic health Image: Conomic health Poor Image: Conomic health Image: Conomic health Overall design or layout of residential and Commercial areas Excellent Image: Conomic health Poor Image: Conomic health Image: Conomic health Image: Conomic health Overall quality of the utility infrastructure Excellent Image: Conomic health Poor Image: Conomic health Image: Conomic health			Good		47%
Please rate each of the following characteristics as they relate to Eik Grove as a whole. Overall economic health Excellent Image: Conomic health Fair Poor Image: Conomic health Fair Poor Image: Conomic health Excellent Image: Conomic health Poor Image: Conomic health Excellent Image: Conomic health Poor Image: Conomic health Excellent Image: Conomic health Overall quality of the transportation system Excellent Image: Conomic health Image: Conomic health Overall design or layout of residential and commercial areas Conod Image: Conomic health Image: Conomic health Image: Conomic health Overall quality of the utility infrastructure Excellent Image: Conomic health			Fair		29%
characteristics as they relate to Elk Good Good Fair Poor Image: Comparison of the transportation system Excellent Good Image: Comparison of the transportation system Excellent Poor Image: Comparison of the transportation system Excellent Overall quality of the transportation system Excellent Image: Comparison of the transportation system Overall design or layout of residential and Commercial areas Good Image: Commercial areas Good Overall quality of the utility infrastructure Excellent Image: Comparison of the transportation Image: Comparison of the transportation Overall quality of the utility infrastructure Excellent Image: Comparison of the transportation Image: Comparison of the transportation Overall quality of natural environment Excellent Image: Comparison of the transportation Image: Comparison of the transportation Overall quality of parks and recreation opportunities Fair Image: Comparison of transportation Image: Comparison of transportation Overall quality of parks and recreation opportunities Excellent Image: Comparison of transportation Image: Comparison of transportation Overall quality of parks and recreation opportunities Excellent			Poor		10%
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Overall quality of the transportation systemExcellentGoodGoodFairPoorOverall design or layout of residential and commercial areasExcellentGoodGoodPairPoorOverall quality of the utility infrastructureExcellentGoodFairPoorImage: State St			Fair		27%
Good Fair Poor Overall design or layout of residential and commercial areas Good Fair Poor Overall quality of the utility infrastructure Foor Overall quality of the utility infrastructure Fair Good Fair Poor Overall feeling of safety Coverall feeling of safety Fair Foor Overall quality of natural environment Fair Foor Coverall quality of natural environment Fair Foor Foor Foor Foor Foor Foor Foor Fo			Poor	1	48
FairPoorOverall design or layout of residential and commercial areasExcellentGoodImage: Second Seco	Ove	erall quality of the transportation system	Excellent		7%
PoorOverall design or layout of residential and commercial areasExcellentGoodImage: Second Secon			Good		42%
Overall design or layout of residential and commercial areasExcellentGoodImage: Second			Fair		38%
commercial areasGoodFairFairPoorIOverall quality of the utility infrastructureExcellentGoodIFairIPoorIOverall feeling of safetyExcellentGoodIFairIGoodIPoorIOverall quality of natural environmentExcellentFairIGoodIPoorIOverall quality of parks and recreation opportunitiesExcellentGoodII <t< td=""><td></td><td></td><td>Poor</td><td></td><td>13%</td></t<>			Poor		13%
GoodImage: state of the state of			Excellent		16%
PoorOverall quality of the utility infrastructureExcellentGoodImage: Second Sec	con	mmercial areas	Good		50%
Overall quality of the utility infrastructureExcellentGoodImage: Second Seco			Fair		24%
Good Fair Poor Coverall quality of parks and recreation opportunities Good Coverall quality of parks and recreation opportunities Coverall quality of parks and r			Poor		10%
FairPoorOverall feeling of safetyExcellentGoodFairPoorOverall quality of natural environmentExcellentGoodFairPoorOverall quality of parks and recreation opportunitiesExcellentExcellentGoodImage: State S	Ove	erall quality of the utility infrastructure	Excellent		18%
PoorOverall feeling of safetyExcellentGoodImage: SafetyGoodImage: SafetyFairImage: SafetyOverall quality of natural environmentExcellentGoodImage: SafetyFairImage: SafetyPoorImage: SafetyOverall quality of parks and recreation opportunitiesExcellentGoodImage: SafetyGoodImage: SafetyGoodImage: SafetyOverall quality of parks and recreation opportunitiesExcellentGoodImage: Safety			Good		55%
Overall feeling of safetyExcellentGoodImage: SafetyGoodImage: SafetyFairImage: SafetyOverall quality of natural environmentExcellentGoodImage: SafetyFairImage: SafetyPoorImage: SafetyOverall quality of parks and recreation opportunitiesExcellentGoodImage: SafetyGoodImage: SafetyGoodImage: SafetyImage: SafetyImage: SafetyGoodImage: Safety			Fair		21%
Good Fair Poor Image: Comparison of the second			Poor	1	5%
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Good Fair Poor Image: Composition opportunities Overall quality of parks and recreation opportunities Excellent Good Image: Composition opportunities			Poor	1	4%
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Poor Image: Constraint of parks and recreation opportunities Excellent Good Image: Constraint opportunities Image: Constraint opportunities			Good		49%
Overall quality of parks and recreation Excellent opportunities Good			Fair		22%
opportunities Good			Poor		5%
Good			Excellent		40%
Eniz	орр	portunities	Good		44%
Fair			Fair		14%

Please rate each of the following characteristics as they relate to Elk	Overall quality of parks and recreation opportunities	Poor	2%
Grove as a whole.	Overall health and wellness opportunities	Excellent	24%
		Good	50%
		Fair	25%
		Poor	2%
	Overall opportunities for education, culture, and	Excellent	11%
	the arts	Good	43%
		Fair	36%
		Poor	98
	Residents' connection and engagement with their	Excellent	88
	community	Good	43%
		Fair	40%
		Poor	8%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Elk Grove to someone who asks	Very likely	47%
	asks	Somewhat likely	38%
		Somewhat unlikely	9%
		Very unlikely	6%
	Remain in Elk Grove for the next five years	Very likely	64%
		Somewhat likely	23%
		Somewhat unlikely	7%
		Very unlikely	6%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	64%
		Somewhat safe	28%
		Neither safe nor unsafe	6%
		Somewhat unsafe	1%
		Very unsafe	0%
	In Elk Grove's downtown/commercial area during the day	Very safe	42%
		Somewhat safe	44%
		Neither safe nor unsafe	118
		Somewhat unsafe	3%
		Very unsafe	0%

Please rate how safe or unsafe you	From property crime	Very safe	20
feel:		Somewhat safe	50
		Neither safe nor unsafe	17
		Somewhat unsafe	10
		Very unsafe	3
	From violent crime	Very safe	32
		Somewhat safe	48
		Neither safe nor unsafe	13
		Somewhat unsafe	6
		Very unsafe	1
	From fire, flood, or other natural disaster	Very safe	45
		Somewhat safe	39
		Neither safe nor unsafe	12
		Somewhat unsafe	4
		Very unsafe	C
Please rate the job you feel the Elk	Making all residents feel welcome	Excellent	22
Grove community does at each of the following.		Good	50
-		Fair	24
		Poor	4
	Attracting people from diverse backgrounds	Excellent	30
		Good	46
		Fair	20
		Poor	4
	Valuing/respecting residents from diverse	Excellent	28
	backgrounds	Good	48
		Fair	19
		Poor	6
	Taking care of vulnerable residents	Excellent	15
		Good	41
		Fair	31
		Poor	13

Please rate each of the following in the Elk Grove community.	Overall quality of business and service establishments	Excellent	16%
the Lik Grove community.	establishments	Good	55%
		Fair	23%
		Poor	6%
	Variety of business and service establishments	Excellent	18%
		Good	42%
		Fair	29%
		Poor	11%
	Vibrancy of downtown/commercial area	Excellent	8%
		Good	31%
		Fair	38%
		Poor	23%
	Employment opportunities	Excellent	7%
		Good	30%
		Fair	46%
		Poor	17%
	Shopping opportunities	Excellent	16%
		Good	38%
		Fair	34%
		Poor	12%
	Cost of living	Excellent	4%
		Good	30%
		Fair	42%
		Poor	25%
	Overall image or reputation	Excellent	22%
		Good	51%
		Fair	23%
		Poor	4%
Please also rate each of the following	Traffic flow on major streets	Excellent	4%
in the Elk Grove community.		Good	27%
		Fair	39%

Please also rate each of the following in the Elk Grove community.	Traffic flow on major streets	Poor	31%
	Ease of public parking	Excellent	19%
		Good	41%
		Fair	32%
		Poor	8%
	Ease of travel by car	Excellent	19%
		Good	38%
		Fair	28%
		Poor	15%
	Ease of travel by public transportation	Excellent	8%
		Good	29%
		Fair	34%
		Poor	29%
	Ease of travel by bicycle	Excellent	15%
		Good	38%
		Fair	34%
		Poor	13%
	Ease of walking	Excellent	20%
		Good	46%
		Fair	26%
		Poor	8%
	Well-planned residential growth	Excellent	10%
		Good	36%
		Fair	29%
		Poor	25%
	Well-planned commercial growth	Excellent	10%
		Good	32%
		Fair	37%
		Poor	21%
	Well-designed neighborhoods	Excellent	14%
		Good	46%

Please also rate each of the following in the Elk Grove community.	Well-designed neighborhoods	Fair		31%
		Poor		8%
	Preservation of the historical or cultural characte	r Excellent		11%
	of the community	Good		43%
		Fair		33%
		Poor		13%
	Public places where people want to spend time	Excellent		11%
		Good		45%
		Fair		32%
		Poor		11%
	Variety of housing options	Excellent		8%
		Good		34%
		Fair		38%
		Poor		20%
	Availability of affordable quality housing	Excellent	I	4%
		Good		23%
		Fair		36%
		Poor		38%
	Overall quality of new development	Excellent		8%
		Good		45%
		Fair		32%
		Poor		14%
	Overall appearance	Excellent		21%
		Good		58%
		Fair		17%
		Poor	<u> </u>	4%
	Cleanliness	Excellent		23%
		Good		53%
		Fair		19%
		Poor	<u> </u>	48
	Water resources	Excellent		10%

Please also rate ach of the following in the BK Grove community. Muter resources Good 1 328 Fair Poor 0 0 0 0 Air quality Excellent 0 0 0 0 Air quality of paths and walking trails Excellent 0 0 0 0 Natiability of paths and walking trails Excellent 0 0 0 0 Fitness opportunities Excellent 0 0 0 0 Recreational opportunities Excellent 0 0 0 0 0 Recreational opportunities Excellent 0 0 0 0 0 0 Recreational opportunities Excellent 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <			
Poor203Air qualityExcellent328Good328Fair288Poor3328Availability of paths and walking trailsExcellent3Availability of paths and walking trailsExcellent3Good33328Poor333Poor333Fitness opportunitiesExcellent33Poor3333P	Water resources	Good	37%
Air qualityExcelentScalentGood1For1Poir1Availability of paths and walking trailsEscelentGood1Fair1Poor1Fitness opportunitiesEscelentFitness opportunitiesEscelentFitness opportunitiesEscelentFitness opportunitiesEscelentPoor1Poor </td <td></td> <td>Fair</td> <td>32%</td>		Fair	32%
Availability of affordable quality health card Availability of affordable qua		Poor	20%
Fair208Poor48Poor48Availability of paths and walking trailsExcellentGood463Fair238Poor463Fair238Good464Fair238Good463Fair238Good464Fair238Poor78Recreational opportunitiesExcellentFair238Poor453Fair323Poor453Fair323Poor453Fair323Poor453Fair323Good524Fair323 <td>Air quality</td> <td>Excellent</td> <td>15%</td>	Air quality	Excellent	15%
Poor 48 Availability of paths and walking trails Excellent 258 Good 468 Fair 238 Poor 68 Fitness opportunities Excellent 278 Good 663 468 Fair 238 238 Poor 68 600 668 Fair 258 600 668 Fair 258 600 668 Poor 78 78 78 Recreational opportunities Excellent 148 Good 600 638 Poor 88 738 Poor 88 738 Poor 58 738 Poor 600 528 Poor		Good	52%
Availability of paths and walking trails Excellent 238 Good 60 663 Fair 233 Poor 68 Fitness opportunities Excellent 278 Good 68 68 Fair 238 600 68 Pair 238 600 68 Poor 1000 68 68 Availability of affordable quality food Excellent 1000 Recreational opportunities Excellent 1000 Availability of affordable quality health care Excellent 1000 Recreational opportunities Excellent 1000 1000 Recreational opportunities Excellent 1000 1000 Recreational opportunities Excellent 1000 1000 Recreational opportunities <td< td=""><td></td><td>Fair</td><td>28%</td></td<>		Fair	28%
Good 468 Fair 233 Poor 6 Fitness opportunities Excellent 228 Good 468 Fair 258 Poor 78 Recreational opportunities Excellent 168 Good 458 Fair 318 Poor 8 Availability of affordable quality food Excellent 133 Good 513 Fair 318 Poor 58 Availability of affordable quality health care Excellent 148 Good 513 Fair 258 Poor 58 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 58 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 88 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 88 Availability of preventive health services Excellent 178 Good 528 Poor 88 Availability of preventive health services Excellent 178 Good 528 Poor 88 Availability of preventive health services Excellent 178 Good 528 Poor 88 Poor 9		Poor	4%
Fair238Poor61Fitness opportunitiesExcellentGood60Fair228Good61Fair238Poor78Recreational opportunitiesExcellentGood60Fair60Poor60Poor60Fair318Poor600Poor600Poor600Poor600Fair318Poor600Fair318Poor600Fair318Poor600Poor600Poor600Fair318Poor600Fair600Poor60Fair208Poor600Poor600Poor600Poor78Poor <td>Availability of paths and walking trails</td> <td>Excellent</td> <td>25%</td>	Availability of paths and walking trails	Excellent	25%
Poor 66 Fitness opportunities Excellent 224 Good 60 66 Fair 223 Poor 70 70 Recreational opportunities Excellent 163 Good 60 60 Poor 163 60 Availability of affordable quality food Excellent 133 Fair 314 133 Poor 8 143 Availability of affordable quality food Excellent 133 Recreational opportunities Excellent 133 Poor 8 144 Good 133 14 Poor 143 14 Good 143 14 Good 143 14 Poor 143 14 Poor 143 14		Good	46%
Fitness opportunities Excellent 228 Good 668 Fair 238 Poor 78 Recreational opportunities Excellent 168 Good 600 600 Recreational opportunities Excellent 168 Good 600 600 600 Availability of affordable quality food Excellent 138 Poor 138 600 518 Fair 318 600 518 Fair 138 600 518 Fair 138 600 518 Fair 144 600 528 Fair 266 700 88 Availability of affordable quality health care Excellent 148 Poor 88 738 738 Availability of preventive health services Excellent 178 Good 528 737 738 Availability of preventive health services Excellent 178 Good 528 737 738 Availability		Fair	23%
Good 46% Fair 258 Poor 7% Recreational opportunities Excellent 166 Good 45% Fair 31% Poor 45% Fair 31% Poor 45% Availability of affordable quality food Excellent Good 51% Fair 31% Poor 5% Availability of affordable quality health care Excellent Good 52% Fair 26% Poor 6% Availability of affordable quality health care Excellent Good 52% Fair 26% Poor 8% Availability of preventive health services Excellent Good 52% Fair 26% Fair 26% Fair 26% Fair 26%		Poor	6%
Fair 254 Poor 78 Recreational opportunities Excellent 166 Good 455 Fair 218 Poor 000 Availability of affordable quality food Excellent 138 Good 138 131 Good 138 131 Poor 138 131 Good 138 131 Fair 313 131 Good 138 131 Fair 314 131 Poor 58 51 Availability of affordable quality health care Excellent 144 Good 525 525 Fair 266 526 526 Poor 63 525 525 Fair 266 526 526 Poor 63 526 526 Poor 63 526 526 Fair 266 526 526 Fair 268 526 526 Fair <t< td=""><td>Fitness opportunities</td><td>Excellent</td><td>22%</td></t<>	Fitness opportunities	Excellent	22%
Poor78Recreational opportunitiesExcellent164Good138131Poor138131Poor138131Availability of affordable quality foodExcellent138Good138138Poor138138Poor138138Poor138138Poor148144Availability of affordable quality health careExcellent148Availability of affordable quality health careExcellent148Poor148148148Good158158158Fair268158158Availability of preventive health servicesExcellent178Good1528158158Fair158158 <td></td> <td>Good</td> <td>46%</td>		Good	46%
Recreational opportunities Excellent 166 Good 458 Fair 318 Poor 68 Availability of affordable quality food Excellent 138 Good 518 Fair 318 Poor 58 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 88 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 88 Availability of preventive health services Excellent 178 Good 528 528 Fair 268 528 Poor 88 528 Fair 268 528 Fair 178 528 Good 528 528 Fair 268 528 Fair 268 528		Fair	25%
Good 458 Fair 318 Poor 88 Availability of affordable quality food Excellent 138 Good 518 Fair 318 Poor 58 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 88 Fair 268 Poor 88 Poor 88		Poor	7%
Fair 318 Poor 88 Availability of affordable quality food Excellent Good 518 Fair 318 Poor 58 Availability of affordable quality health care Excellent Good 528 Fair 268 Poor 88 Availability of preventive health services Excellent Good 528 Fair 268	Recreational opportunities	Excellent	16%
PoorBaAvailability of affordable quality foodExcellent133Good518513Fair600518Availability of affordable quality health careExcellent148Good528528Fair268528Poor83528Availability of preventive health servicesExcellent178Good528528Fair268528Fair528528Fair528528Fair528528Fair528528Fair528528Fair528528Fair528528Fair528528Fair528528Fair528528Fair528<		Good	45%
Availability of affordable quality food Excellent 138 Good 518 Fair 318 Poor 58 Availability of affordable quality health care Excellent 148 Good 528 Fair 268 Poor 88 Availability of preventive health services Excellent 178 Good 528 528 Fair 268 528		Fair	31%
Good51%Fair31%Poor5%Availability of affordable quality health careExcellentGood52%Fair26%Poor8%Availability of preventive health servicesExcellentGood52%Fair26%Fair26%Fair26%Fair26%Fair26%		Poor	8%
Fair318Poor58Availability of affordable quality health careExcellentGood52%Fair26%Poor8%Availability of preventive health servicesExcellentGood52%Fair26%Fair26%Fair26%	Availability of affordable quality food	Excellent	13%
Poor5%Availability of affordable quality health careExcellent14%Good52%52%Fair26%26%Poor8%17%Good52%52%Fair26%52%Fair60052%Fair26%600Fair26%600		Good	51%
Availability of affordable quality health careExcellent14%Good52%Fair26%Poor8%Availability of preventive health servicesExcellent17%Good52%Fair26%		Fair	31%
Good528Fair268Poor88Availability of preventive health servicesExcellentGood528Fair268Cood528Fair268		Poor	5%
Fair26%Poor8%Availability of preventive health servicesExcellentGood52%Fair26%	Availability of affordable quality health care	Excellent	14%
Poor8%Availability of preventive health servicesExcellent17%Good52%52%Fair26%		Good	52%
Availability of preventive health services Excellent 17% Good 52% Fair 26%		Fair	26%
Good 52% Fair 26%		Poor	8%
Fair 26%	Availability of preventive health services	Excellent	17%
		Good	52%
Poor 4%		Fair	26%
		Poor	4%

Please also rate each of the following in the Elk Grove community.	Availability of affordable quality mental health	Excellent	75	olo
in the Lik Grove community.	care	Good	375	00
		Fair	369	olo
		Poor	209	olo
	Opportunities to attend cultural/arts/music	Excellent	99	olo
	activities	Good	345	00
		Fair	415	00
		Poor	165	olo
	Community support for the arts	Excellent	105	0/0
		Good	345	99
		Fair	409	00
		Poor	175	00
	Availability of affordable quality	Excellent	99	00
	childcare/preschool	Good	355	olo
		Fair	335	00
		Poor	245	00
	K-12 education	Excellent	255	90
		Good	475	90
		Fair	255	90
		Poor	35	00
	Adult educational opportunities	Excellent	115	00
		Good	415	00
		Fair	385	00
		Poor	109	olo
	Sense of civic/community pride	Excellent	119	olo
		Good	429	0/0
		Fair	369	olo
		Poor	115	00
	Neighborliness of residents	Excellent	125	olo
		Good	439	olo
		Fair	345	00

Please also rate each of the following in the Elk Grove community.	Neighborliness of residents	Poor	11%
	Opportunities to participate in social events and activities	Excellent	12%
	activities	Good	41%
		Fair	40%
		Poor	8%
	Opportunities to attend special events and festivals	Excellent	13%
		Good	44%
		Fair	33%
		Poor	9%
	Opportunities to volunteer	Excellent	14%
		Good	49%
		Fair	29%
		Poor	7%
	Opportunities to participate in community matters	Excellent	9%
	matters	Good	44%
		Fair	36%
		Poor	11%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	19%
		Good	50%
		Fair	23%
		Poor	7%
Please indicate whether or not you have done each of the following in the	Contacted the City of Elk Grove for help or information	No	63%
last 12 months.		Yes	37%
	Contacted Elk Grove elected officials to express your opinion	No	90%
		Yes	10%
	Attended a local public meeting	No	83%
		Yes	17%
	Watched a local public meeting	No	75%
		Yes	25%
	Volunteered your time to some group/activity	No	72%
		Yes	28%

Please inclucts with the rolivoying in which is an advocated for a local issue, cause, No No Image: Second				
Voted in your most recent local election No 1.33 Vase 1.33 Vase public transportation instead of driving No 1.33 Carpooled with other adults or children instead of No 1.33 Carpooled with other adults or children instead of No 1.33 Vase 1.33 Walked or biked instead of driving No 1.33 Vas 1.33 Vasit or biked instead of driving No 1.33 Obord 1.33 1.33 Good 1.33 1.33 Deor 1.33 1.33 Deor 1.33 1.33 Good 1.33 1.33 Good 1.33 1.33 Deor 1.33 1.33 Good 1.33 1.33 Good 1.34 1.33 Good 1.34 1.33 Good </th <th></th> <th></th> <th>No</th> <th>87%</th>			No	87%
Ves Image: Second Sec	last 12 months.		Yes	13%
Used public transportation instead of driving No 1<		Voted in your most recent local election	No	18%
Image: services in Elk Grove. Yes 108 Carpooled with other adults or children instead of No 108 Ves 108 Walked or biked instead of driving No 108 Ves 108 Ves 108 Ves 108 Ves 108 Good 108 Fair 108 Economic development Eccellent Good 108 Fair 108 Traffic enforcement Eccellent Good 108 Fair 118 Fair 118 Fair			Yes	82%
Carpooled with other adults or children instead of No 528 driving alone Yes 68 Walked or biked instead of driving No 68 Please rate the quality of each of the following services in Elk Grove. Public information services Excellent 1 Fair 600d 68 Foor 1 58 Economic development Excellent 1 68 Fair 58 600d 68 Fair 1 78		Used public transportation instead of driving	No	90%
driving alone ves 488 Walked or biked instead of driving No 283 Ves 283 624 Please rate the quality of each of the following services in Elk Grove. Public information services Excellent 1 Good 1 518 Foir 200 1 518 Economic development Excellent 1 68 Fair 304 68 Fair 308 600 68 Fair 308 78 308 Poor 1 18 78 Good 1 78 308 Fair 600 1 18 Poor 1 18 Fair 1 18 Fair 1 18 Fair 1 <td< th=""><th></th><th></th><th>Yes</th><th>10%</th></td<>			Yes	10%
Yes 485 Walked or biked instead of driving No 385 Yes 626 Please rate the quality of each of the following services in Elk Grove. Public information services Excellent 118 Good 385 Poor 385 Economic development Excellent 385 Fair 385 Poor 385 Poor 385 Fair 385 Poor <			No	52%
Ves 62% Please rate the quality of each of the following services in Elk Grove. Public information services Excellent 1000 Fair 22% Poor 53% Economic development Excellent 1 Good 1 66% Fair 23% 66% Fair 23% 66% Fair 30% 66% Fair 30% 66% Fair 30% 66% Fair 30% 600 66% Fair 30% 600 66% Fair 30% 600 60% 66% Fair 30% 7% 600 66% Fair 600 60% 66% 66% Fair 600 60% 66% 66% Fair 600 60% 66			Yes	48%
Please rate the quality of each of the following services in Elk Grove. Public information services Excellent 118 Good Fair 228 Poor 58 Economic development Excellent 38 Fair 388 Poor 118 Traffic enforcement Excellent 38 Fair 38 Poor 118 Traffic signal timing Excellent 38 Fair 308 308 Poor 108 38 Good 308 308 Poor 108 38 Fair 308 308 Poor 108 308 Poor 228 308 Poor		Walked or biked instead of driving	No	38%
following services in Elk Grove. Good 518 Fair 200 58 Poor 58 Economic development Excellent 88 Good 600 68 Fair 200 108 Poor 118 100 Traffic enforcement Excellent 88 Good 600 68 Fair 308 600 68 Poor 118 78 600 68 Fair 600 68 68 60 68 Poor 108 600 68 68 60 68 68 60 60 68 68 60 68 68 68 60 68 <			Yes	62%
Good Fair 328 Fair 328 Poor 55 Economic development Excellent 88 Good 668 Fair 900 1018 Fair 800 668 Fair 800 668 Fair 800 668 Fair 800 668 Fair 800 668 Fair 800 808 Fair 800 808 Fair 800 808 Fair 800 808 Fair 800 808 Fair 808 F		Public information services	Excellent	11%
Poor58Economic developmentExcellent98Good668Fair338Poor118Traffic enforcementExcellent908Good668Fair308Poor168Traffic signal timingExcellent78Good7878Poor168Street repairExcellent128Good12878Fair368900r128Fair600138Poor128600Street repairExcellent128Fair368900r136Fair368900r136Fair368900r368Fair368900r136Fair368900r136Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair368900r368Fair36	following services in Lik drove.		Good	51%
Economic development Excellent 88 Good 68 Fair 358 Poor 1118 Traffic enforcement Excellent 8 Good 600 600 Fair 308 600 600 Poor 168 78 78 Traffic signal timing Excellent 178 Good 378 78 Fair 308 78 Fair 308 78 Fair 308 78 Good 378 378 Fair 308 378 Fair 308 378 Good 378 378 Fair 368 378 Good 378 378 Fair 368 378 Fair 368 368			Fair	32%
Good A68 Fair 358 Poor 118 Traffic enforcement Excellent A68 Good A68 Fair 308 Poor 168 Traffic signal timing Excellent 78 Good 378 Fair 348 Poor 228 Street repair Excellent 128 Good A18 Fair 348			Poor	5%
Fair 358 Poor 118 Traffic enforcement Excellent 88 Good 468 Pair 308 Poor 168 Traffic signal timing Excellent 78 Good 378 Fair 348 Poor 228 Street repair Excellent 128 Good 418 Pair 348		Economic development	Excellent	8%
Poor118Traffic enforcementExcellent88Good6066Fair308Poor166Traffic signal timingExcellent78Good378Fair348Poor228Street repairExcellent128Good128Fair368Fair368Fair368Fair368Fair128Good138Fair368 </th <th></th> <th></th> <th>Good</th> <th>46%</th>			Good	46%
Traffic enforcementExcellent88Good68Fair308Poor168Traffic signal timingExcellentGood378Fair348Poor228Street repairExcellentGood128Fair368 </th <th></th> <th></th> <th>Fair</th> <th>35%</th>			Fair	35%
Good468Fair308Poor168Traffic signal timingExcellentGood378Fair348Poor228Street repairExcellentGood128Fair368 <th></th> <th></th> <th>Poor</th> <th>11%</th>			Poor	11%
Fair308Poor168Traffic signal timingExcellentGood378Fair348Poor228Street repairExcellentGood128Fair368Fair368Poor118		Traffic enforcement	Excellent	8%
Poor16%Traffic signal timingExcellentGood37%Fair34%Poor22%Street repairExcellentGood41%Fair36%Poor11%			Good	46%
Traffic signal timingExcellent7%Good37%Fair34%Poor22%Street repairExcellentGood41%Fair36%Poor11%			Fair	30%
Good37%Fair34%Poor22%Street repairExcellentGood41%Fair36%Poor11%			Poor	16%
Fair34%Poor22%Street repairExcellentGood41%Fair36%Poor11%		Traffic signal timing	Excellent	7%
Poor22%Street repairExcellent12%Good41%Fair36%Poor11%			Good	37%
Street repair Excellent 12% Good 41% Fair 36% Poor 11%			Fair	34%
Good 41% Fair 36%			Poor	22%
Fair 36%		Street repair	Excellent	12%
Poor 11%			Good	41%
			Fair	36%
Street cleaning Excellent 16%			Poor	11%
		Street cleaning	Excellent	16%

Please rate the quality of each of the following services in Elk Grove.	Street cleaning	Good	52%
-		Fair	23%
		Poor	8%
	Street lighting	Excellent	15%
		Good	49%
		Fair	26%
		Poor	98
	Sidewalk maintenance	Excellent	16%
		Good	50%
		Fair	27%
		Poor	7%
	Bus or transit services	Excellent	10%
		Good	39%
		Fair	33%
		Poor	18%
	Land use, planning and zoning	Excellent	98
		Good	34%
		Fair	34%
		Poor	23%
	Code enforcement	Excellent	9%
		Good	36%
		Fair	35%
		Poor	20%
	Affordable high-speed internet access	Excellent	11%
		Good	38%
		Fair	30%
		Poor	22%
	Garbage collection	Excellent	33%
		Good	46%
		Fair	19%
		Poor	3%

e	Drinking water	Excellent		18%
		Good		42%
		Fair		23%
		Poor		17%
	Sewer services	Excellent		25%
		Good		51%
		Fair		21%
		Poor		2%
	Storm water management	Excellent		19%
		Good		53%
		Fair		22%
		Poor		6%
	Power (electric and/or gas) utility	Excellent		27%
		Good		52%
		Fair		18%
		Poor		3%
	Utility billing	Excellent		21%
		Good		45%
		Fair		25%
		Poor		8%
	Police/Sheriff services	Excellent		28%
		Good		48%
		Fair		20%
		Poor	1	5%
	Crime prevention	Excellent		14%
		Good		51%
		Fair		25%
		Poor		10%
	Animal control	Excellent		23%
		Good		45%
		Fair		24%

Please rate the quality of each of the Ar following services in Elk Grove.

Animal control	Poor	88	-5
Emergency preparedness	Excellent	188	-10
	Good	40%	-10
	Fair	358	-10
	Poor	7१	5
Preservation of natural areas	Excellent	198	-10
	Good	418	-10
	Fair	258	5
	Poor	168	5
Elk Grove open space	Excellent	168	5
	Good	448	5
	Fair	278	5
	Poor	138	-10
Recycling	Excellent	278	-10
	Good	448	5
	Fair	218	-10
	Poor	88	5
Yard waste pick-up	Excellent	318	5
	Good	528	-10
	Fair	148	5
	Poor	38	5
City parks	Excellent	358	5
	Good	518	-10
	Fair	108	-10
	Poor	39	-10
Recreation programs or classes	Excellent	238	5
	Good	448	5
	Fair	268	-10
	Poor	78	-10
Recreation centers or facilities	Excellent	248	-10
	Good	478	-10

Please rate the quality of each of the following services in Elk Grove.	Recreation centers or facilities	Fair		23%
-		Poor		6%
	Health services	Excellent		20%
		Good		54%
		Fair		22%
		Poor		4%
	Public library services	Excellent		24%
		Good		51%
		Fair		18%
		Poor		7%
	Overall customer service by Elk Grove employees	Excellent		24%
		Good		52%
		Fair		22%
		Poor		3%
Please rate the following categories of Elk Grove government performance.	The value of services for the taxes paid to Elk Grove	Excellent		6%
		Good		43%
		Fair		38%
		Poor		13%
	The overall direction that Elk Grove is taking	Excellent	<u> </u>	9%
		Good		45%
		Fair		32%
		Poor		15%
	The job Elk Grove government does at welcoming resident involvement	Excellent	<u> </u>	8%
		Good		41%
		Fair		38%
		Poor	_	12%
	Overall confidence in Elk Grove government	Excellent		6%
		Good		42%
		Fair		37%
		Poor		14%
	Generally acting in the best interest of the	Excellent		8%

Please rate the following categories of Elk Grove government	Generally acting in the best interest of the community	Good	42%
performance.		Fair	35%
		Poor	14%
	Being honest	Excellent	7%
		Good	39%
		Fair	40%
		Poor	14%
	Being open and transparent to the public	Excellent	11%
		Good	33%
		Fair	39%
		Poor	17%
	Informing residents about issues facing the	Excellent	7%
	community	Good	38%
		Fair	39%
		Poor	16%
	Treating all residents fairly	Excellent	13%
		Good	43%
		Fair	32%
		Poor	12%
	Treating residents with respect	Excellent	13%
		Good	49%
		Fair	31%
		Poor	7%
Overall, how would you rate the quality of the services provided by	The City of Elk Grove	Excellent	15%
each of the following?		Good	54%
		Fair	28%
		Poor	4%
	The Federal Government	Excellent	4%
		Good	30%
		Fair	37%
		Poor	29%

Please rate how important, if at all, you think it is for the Elk Grove	Overall economic health	Essential	44%
community to focus on each of the		Very important	45%
following in the coming two years.		Somewhat important	10%
		Not at all important	1%
	Overall quality of the transportation system	Essential	28%
		Very important	44%
		Somewhat important	23%
		Not at all important	5%
	Overall design or layout of residential and	Essential	37%
	commercial areas	Very important	48%
		Somewhat important	13%
		Not at all important	2%
	Overall quality of the utility infrastructure	Essential	51%
		Very important	36%
		Somewhat important	11%
		Not at all important	1%
	Overall feeling of safety	Essential	65%
		Very important	30%
		Somewhat important	4%
		Not at all important	1%
	Overall quality of natural environment	Essential	37%
		Very important	49%
		Somewhat important	13%
		Not at all important	1%
	Overall quality of parks and recreation	Essential	32%
	opportunities	Very important	50%
		Somewhat important	15%
		Not at all important	4%
	Overall health and wellness opportunities	Essential	31%
		Very important	46%
		Somewhat important	19%
		-	

			I
Please rate how important, if at all, you think it is for the Elk Grove	Overall health and wellness opportunities	Not at all important	5%
community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Essential	33%
	the arts	Very important	43%
		Somewhat important	20%
		Not at all important	4%
	Residents' connection and engagement with their	Essential	23%
	community	Very important	42%
		Somewhat important	31%
		Not at all important	4%
	Select THREE of the following items that you	Addressing climate change	10%
	believe should be top priorities for the City of Elk Grove.	Addressing homelessness	41%
		Affordability/cost of living	40%
		Attracting and retaining local businesses	30%
		City government/services	5%
		Emergency and disaster preparedness	5%
		Improving internet service speed and/or pricing	8%
		Keeping public spaces safe and clean	33%
		Library facilities and programs	2%
		Maintaining emergency response times	10%
		Maintaining local property values	9%
		Open space and trails	8%
		Performing arts	5%
		Property maintenance/code enforcement	7%
		Public safety	34%
		Regional and inter-regional transit connectivity (e.g., light	7%
		Reducing traffic congestion	29%
		Road maintenance	6%
		Youth and senior programs	6%
		Other	6%
How much do you agree or disagree	The City of Elk Grove effectively manages	Strongly agree	10%
with each of the following statements?	taxpayer money	Somewhat agree	64%

statements? Strongly disagree The City should explore additional funding sources priority issues The City should prioritize services and/or address priority issues The City should prioritize service cuts before exploring additional funding sources Strongly disagree The City should prioritize service cuts before exploring additional funding sources Strongly disagree The City should prioritize service cuts before exploring additional funding sources Strongly disagree The City should prioritize service cuts before exploring additional funding sources Strongly disagree The City should prioritize service cuts before exploring additional funding sources Strongly disagree The City should prioritize service cuts before exploring additional funding sources Strongly disagree Strongly disagree Strongly disagree The City should prioritize service cuts before exploring additional funding sources Strongly disagree Strongly d	How much do you agree or disagree with each of the following	The City of Elk Grove effectively manages taxpayer money	Somewhat disagree		16%
in order to provide more services and/or address priority issues The City should prioritize service cuts before exploring additional funding sources Somewhat gree Somewhat gree Somew	statements?		Strongly disagree	1	10%
priority issues Somewhat agree 48 Somewhat disagree 138 Strongly disagree 138 The City should prioritize service cuts before exploring additional funding sources Strongly agree 238 Somewhat disagree 238 Somewhat disagree 238 Somewhat disagree 238 Somewhat agree 238 Somewhat disagree 238 Somewhat disagree 238 Somewhat disagree 238 Somewhat agree 238 Somewhat agree 238 Somewhat disagree 238 Somewhat agree 238 Somewhat agree 238 Somewhat agree 238 Somewhat agree 238 Somewhat disagree 238 Somewhat disagree 238 Somewhat agree 238 Somewhat agree 238 Somewhat agree 238 Somewhat disagree 238 What is your employment status? Employed part time Unemployed, not seeking paid work 238 More than 20 miles outside of Elk Grove 238 More than 20 miles outside of Elk Grove 238 Not working from home. 108 Not working from ho			Strongly agree	3	31%
Strongly disagree 136 The City should prioritize service cuts before exploring additional funding sources Strongly agree 205 Somewhat agree 238 Somewhat disagree 238 Strongly disagree 238			Somewhat agree	4	44%
The City should prioritize service cuts before exploring additional funding sources Strongly agree Somewhat disagree Strongly disagree Str			Somewhat disagree	1	13%
exploring additional funding sources Somewhat agree 234 Somewhat disagree 234 Somewhat disagree 234 Somewhat disagree 234 Strongly disagree 234 Strongly disagree 234 Carepolyted full time 234 Carepolyted 234 Ca			Strongly disagree	1	13%
Somewhat agree 288 Somewhat agree 288 Somewhat disagree 288 Strongly disagree 228 What is your employment status? Employed full time 648 Employed part time 448 Unemployed, seeking paid work 248 Wemployed, not seeking paid work 248 Pully retired 258 Where is your workplace located? Within Elk Grove city limits 2308 Within 20 miles of Elk Grove 3938 More than 20 miles of Elk Grove			Strongly agree	2	20%
Strongly disagree 228 Strongly disagree 228 What is your employment status? Employed full time 448 Employed, not seeking paid work 448 Unemployed, not seeking paid work 448 Whith is your workplace located? Within Elk Grove 198 Within 20 miles of Elk Grove 498 More than 20 mil		exploring additional running sources	Somewhat agree	2	29%
What is your employment status? Employed full time 64% Employed, not seeking paid work 48 Unemployed, not seeking paid work 48 Unemployed, not seeking paid work 28 Fully retired 25% Where is your workplace located? Within Elk Grove city limits 30% Within 20 miles of Elk Grove 39% More than 20 miles outside of Elk Grove 39% Stuation and future expectations regarding Temporarily working only from home Verking both on-site and from home 43% Planning to work only from home 16% Vhich internet service provider, if any, do you sues AT&T at your home? Concast/Xfinity 28 Which internet service provider, if any, do you sues AT&T 28 Forntier 7% 16% Forntier 7% 16% Verizon 16% 16% Visiting Form home in any capacity 28 King from home? Concast/Xfinity 7% Updes.Net 0% 16% Space X/Starlink 0% 16% Verizon 16% 16			Somewhat disagree	2	28%
Minite is pair employementsEmployed pair time48Unemployed, seeking paid work48Unemployed, seeking paid work28Where is your workplace located?Within Elk Grove city limitsWhere is your workplace located?Within Elk Grove city limitsElk Grove298More than 20 miles outside of Elk Grove308Elk Grove308Elk Grove308Elk Grove308Elk Grove308Elk Grove308Elk Grove308Uning to work only from home158Working both on-site and from home38Planning to work only from home168Not work only on-site in future apacity318Which internet service provider, if any, do you use at your home?AT&TConsolidated168Frontier708Consolidated168Frontier78Hughes. Net08Space X/Starlink08Verizon18			Strongly disagree	2	22%
Unemployed, seeking paid work Unemployed, not seeking paid work Fully retired 28 Fully retired 28 Where is your workplace located? Within 20 miles of Elk Grove 298 More than 20 miles outside of Elk Grove 208 Please select all that apply to your current situation and future expectations regarding working from home. Planning to work only from home Planning to work only on-site and from home Planning to work only on-site in future Not working from home in any capacity 208 208 208 208 208 208 208 208		What is your employment status?	Employed full time	6	64%
Unemployed, not seeking paid work28Fully retired238Fully retired238Where is your workplace located?Within Elk Grove city limits308Within 20 miles of Elk Grove398More than 20 miles outside of Elk Grove308Please select all that apply to your current situation and future expectations regarding working from home.Temporarily working only from home158Plansing to work only on-site and from home438438Planning to work only on-site in future108108Not working from home.318318Which internet service provider, if any, do you usAT&T28Concast/Xfinity708168Frontier718168Hughes.Net08168Verizon14168Verizon14168Verizon14168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168Verizon168168 <th></th> <th></th> <th>Employed part time</th> <th></th> <th>4%</th>			Employed part time		4%
work23Fully retired258Where is your workplace located?Within Elk Grove city limits308Within 20 miles of Elk Grove398More than 20 miles outside of Elk Grove308Please select all that apply to your current situation and future expectations regarding working from home.Temporarity working only from home158Working both on-site and from home438Planning to work only on-site and from home in future Planning to work only on-site in future Not working from home in any capacity318Which internet service provider, if any, do you useAT&T28Concast/Xfinity708168Frontier778168Hughes.Net08168Space X/Starlink08168Verizon18168Verizon168168Space X/Starlink08Verizon18			Unemployed, seeking paid work	l	4%
Where is your workplace located? Within Elk Grove city limits 308 Within 20 miles of Elk Grove 398 More than 20 miles outside of Elk Grove 308 Please select all that apply to your current situation and future expectations regarding working from home. Temporarily working only from home Vorking both on-site and from home future 158 Not working from home. 168 Plansing to work only on-site in future 108 Not working from home in any capacity 318 Which internet service provider, if any, do you use at your home? AT&T Consolidated 168 Frontier 78 Hughes.Net 08 Space X/Starlink 08 Verizon 18					2%
Within 20 miles of Elk Grove398More than 20 miles outside of Elk Grove308Please select all that apply to your current situation and future expectations regarding working from home.Temporarily working only from home158Planning to work only from home in future Planning to work only on-site and from home in future at your home?168Which internet service provider, if any, do you use at your home?AT8T28Consolidated168Frontier78Hughes.Net08Space X/Starlink08Verizon18Verizon18			Fully retired	2	25%
Please select all that apply to your current situation and future expectations regarding working from home. Temporarily working only from home is used from home in future 158 Planning to work only on-site and from home in future Planning to work only on-site in future 168 Which internet service provider, if any, do you use at your home? AT&T 28 Consolidated Frontier 168 Frontier 76 168 Verizon 168 168 Verizon 18 18		Where is your workplace located?	Within Elk Grove city limits	3	30%
Elk Grove 308 Please select all that apply to your current situation and future expectations regarding working both on-site and from home 158 Working both on-site and from home. Work only from home 438 Planning to work only from home in future 168 Planning to work only on-site in future 108 Volt working from home. 108 Working both on-site and from home in any capacity 318 Concast/Xfinity 28 at your home? Consolidated Frontier 78 Hughes.Net 08 Space X/Starlink 08 Verizon 18			Within 20 miles of Elk Grove	3	39%
Please select all that appy to your current situation and future expectations regarding working from home.home133Working both on-site and from home438Planning to work only from home in future Planning to work only on-site in future apacity108Which internet service provider, if any, do you use at your home?AT&T28Concast/Xfinity708708Frontier708708Space X/Starlink08318Verizon1414				3	30%
working from home.Working both on-site and from home438 438 Hanning to work only from home in future438 Planning to work only on-site in future438 Planning to work only on-site in future108 flanWhich internet service provider, if any, do you use at your home?AT&T28 flan28 flan708				1	15%
home in future108Planning to work only on-site in future108Not working from home in any capacity318Which internet service provider, if any, do you useAT&Tat your home?Comcast/Xfinity708Consolidated168Frontier78Hughes.Net08Space X/Starlink08Verizon18				4	43%
future Not working from home in any capacity 31% Which internet service provider, if any, do you use AT&T 2% at your home? Concast/Xfinity 7% Consolidated 16% Frontier 7% Hughes.Net 0% Space X/Starlink 0% Verizon 1%				1	16%
Not working from home in any capacity 31% Which internet service provider, if any, do you use at your home? AT&T 2% Comcast/Xfinity 70% Consolidated 16% Frontier 7% Hughes.Net 0% Space X/Starlink 0% Verizon 1%				1	10%
at your home?Comcast/Xfinity70%Consolidated16%Frontier7%Hughes.Net0%Space X/Starlink0%Verizon1%			Not working from home in any	3	31%
Comcast/Xfinity 70% Consolidated 16% Frontier 7% Hughes.Net 0% Space X/Starlink 0%			AT&T		2%
Frontier7%Hughes.Net0%Space X/Starlink0%Verizon1%		at your nome?	Comcast/Xfinity	7	70%
Hughes.Net 0% Space X/Starlink 0% Verizon 18			Consolidated	1	16%
Space X/Starlink 0% Verizon 1%			Frontier		7%
Verizon 1%			Hughes.Net		0%
			Space X/Starlink		0%
Other 2%			Verizon		1%
			Other		2%

	Which internet service provider, if any, do you use at your home?	Do not have internet service	2%
In general, how many times do you:	Access the internet from your home	Several times a day	86%
		Once a day	4%
		A few times a week	6%
		Every few weeks	1%
		Less often or never	3%
	Access the internet from your cell phone	Several times a day	87%
		Once a day	4%
		A few times a week	4%
		Every few weeks	18
		Less often or never	5%
	Visit social media sites	Several times a day	60%
		Once a day	11%
		A few times a week	11%
		Every few weeks	4%
		Less often or never	14%
	Use or check email	Several times a day	81%
		Once a day	10%
		A few times a week	5%
		Every few weeks	1%
		Less often or never	3%
	Share your opinions online	Several times a day	15%
		Once a day	4%
		A few times a week	15%
		Every few weeks	15%
		Less often or never	51%
	Shop online	Several times a day	21%
		Once a day	9%
		A few times a week	36%
		Every few weeks	24%
		Less often or never	9%

Please rate your overall health.	Excellent	23%
	Very good	48%
	Good	23%
	Fair	5%
	Poor	1%
What impact, if any, do you think the economy will	Very positive	98
have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive	15%
	Neutral	43%
	Somewhat negative	25%
	Very negative	7%
How many years have you lived in Elk Grove?	Less than 2 years	12%
	2-5 years	17%
	6-10 years	14%
	11-20 years	27%
	More than 20 years	29%
Which best describes the building you live in?	One family house detached from	86%
	any other houses Building with two or more	12%
	homes (duplex, townhome, apa Mobile home	0%
	Other	2%
Do you rent or own your home?	Rent	25%
	Own	75%
About how much is your monthly housing cost for		3%
the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999	8%
homeowners' association (HOA) fees)?	\$1,000 to \$1,499	10%
		21%
	\$1,500 to \$1,999	23%
	\$2,000 to \$2,499	
	\$2,500 to \$2,999	19%
	\$3,000 to \$3,499	7%
	\$3,500 or more	9%
Do any children 17 or under live in your household?	No	59%
	Yes	41%

Are you or any other members of your household aged 65 or older?	No	718
aged 65 or older?	Yes	298
How much do you anticipate your household's total income before taxes will be for the current	Less than \$25,000	3%
year? (Please include in your total income money	\$25,000 to \$49,999	118
from all sources for all persons living in your household.)	\$50,000 to \$74,999	148
	\$75,000 to \$99,999	148
	\$100,000 to \$149,999	278
	\$150,000 or more	30%
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	848
	Yes, I consider myself to be Spanish, Hispanic, or Latino	168
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	38
indicate what face you consider yourself to be.	Asian, Asian Indian, or Pacific Islander	308
	Black or African American	118
	White	538
	Other	12%
In which category is your age?	18-24 years	19
	25-34 years	22%
	35-44 years	20%
	45-54 years	21%
	55-64 years	14%
	65-74 years	16%
	75 years or older	6%
What is your gender?	Female	54%
	Male	469
	Identify in another way	09

Full trends

This table contains the trends over time for the City of Elk Grove. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2019 and 2021 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2009	2011	2013	2015	2017	2019	2021
Please rate each of the following aspects of quality of life in Elk	Elk Grove as a place to live	80%	82%	88%	87%	83%	84%	88%
Grove.	Your neighborhood as a place to live	79%	83%	82%	83%	84%	87%	87%
	Elk Grove as a place to raise children	74%	80%	86%	86%	83%	84%	87%
	Elk Grove as a place to work	49%	42%	59%	55%	51%	51%	57%
	Elk Grove as a place to visit			45%	41%	43%	44%	48%
	Elk Grove as a place to retire	49%	60%	69%	65%	55%	61%	68%
	The overall quality of life	73%	74%	81%	81%	77%	80%	83%
	Sense of community	55%	62%	66%	51%	57%	58%	61%
Please rate each of the following characteristics as they relate to	Overall economic health			63%	68%	63%	69%	69%
Elk Grove as a whole.	Overall quality of the transportation system							49%
	Overall design or layout of residential and commercial areas			65%	63%	64%	66%	66%
	Overall quality of the utility infrastructure							74%
	Overall feeling of safety			79%	72%	64%	75%	73%
	Overall quality of natural environment	59%	64%	77%	74%	70%	72%	72%
	Overall quality of parks and recreation opportunities							84%
	Overall health and wellness opportunities			74%	68%	68%	73%	74%
	Overall opportunities for education, culture, and the arts			67%	69%	68%	73%	54%

unified you are to do each of the following. is with a rest five years is with a rest five years<	Please rate each of the following characteristics as they relate to Elk Grove as a whole.	Residents' connection and engagement with their community	51%
Remain in Elk Grove for the next five years 521 814 875 871 851 864 868 Please rate how safe or unsafe your in your neighborhood during the day 585 911 935 901 868 928 928 In Elk Grove's downtown/commercial area during the day 641 801 833 921 838 861 868 Feel: In Elk Grove's downtown/commercial area during the day 641 805 833 921 838 861 868 From property crime 621 673 809 From violent crime 621 673 809 From violent crime 621 673 809 Grove's downtown/commercial area during the day 641 805 833 921 834 864 864 809 Please rate the job you feel the Elk Making all residents feel welcome 715 Grove's community does at each of the following. Making all residents from diverse backgrounds 769 Taking care of vulnerable residents 555 981 509 523 509 529 509 714 Valuing/respecting residents from diverse backgrounds 555 981 509 523 509 529 509 714 Variety of business and service establishments 555 981 509 523 509 523 509 529 529 529 529 529 529 529 529 529 52	Please indicate how likely or unlikely you are to do each of the	Recommend living in Elk Grove to someone who asks	76% 85% 88% 91% 84% 88% 85%
ref In Elk Grove's downtown/commercial area during the day 94 855 833 928 835 866 864 From property crime 455 524 705 From violent crime 628 674 608 From fire, flood, or other natural disaster 628 674 608 Please rate the job you feel the Elk Grove community does at each of the following. Making all residents feel welcome 714 Attracting people from diverse backgrounds 628 678 928 678 928 678 928 768 Valuing/respecting residents from diverse backgrounds 528 578 578 678 928 578 778 Taking care of vulnerable residents 528 578 578 678 928 678 928 578 778 Valuing/respecting residents from diverse backgrounds 528 578 578 578 578 578 578 578 578 578 57	following.	Remain in Elk Grove for the next five years	82% 81% 87% 87% 85% 86% 88%
Piece of the following in the Elk Grove community. Second control of the following in the Elk Grove community. Second control of the following in the Elk Grove community. Please rate each of the following in the Elk Grove community. Making all residents feel welcome Control of the following in the Elk Grove community. Control of the following in the Elk Grove	Please rate how safe or unsafe you feel:	In your neighborhood during the day	88% 91% 93% 90% 88% 93% 92%
From property time From stolent crime 623 673 6808 From fire, flood, or other natural disaster 646 Please rate the job you feel the Elk Grove community does at each of the following. Making all residents feel welcome 728 Attracting people from diverse backgrounds 61000000000000000000000000000000000000		In Elk Grove's downtown/commercial area during the day	84% 85% 83% 92% 83% 86% 86%
From Fire, flood, or other natural disaster 843 Please rate the job you feel the Elk Grove community does at each of the following. Making all residents feel welcome from diverse backgrounds 763 Attracting people from diverse backgrounds 1 763 Valuing/respecting residents from diverse backgrounds 556 586 596 626 596 763 Please rate each of the following in the Elk Grove community. Overall quality of business and service establishments 556 586 596 626 596 596 626 596 596 626 636 718 Vibrancy of downtown/commercial area 309 114 628 535 535 535 535 535		From property crime	45% 52% 70%
Please rate the job you feel the EK Grove community does at each of the following. Making all residents feel welcome 713 Attracting people from diverse backgrounds Attracting people from diverse backgrounds 763 Valuing/respecting residents from diverse backgrounds Image: Community does at each of the following. 763 Please rate each of the following in the Elk Grove community. Overall quality of business and service establishments 553		From violent crime	62% 67% 80%
Grove community does at each of the following. Attracting people from diverse backgrounds Initial Content of the Following in the Elk Grove community. Attracting people from diverse backgrounds Initial Content of the Following in the Elk Grove community. Overall quality of business and service establishments S5% 58% 59% 62% 59% 58% 71% Variety of business and service establishments S5% 58% 59% 62% 59% 58% 71% G0% Vibrancy of downtown/commercial area 30% 31% 29% 32% 39% G0% Shopping opportunities Initial Content of the following in the Elk Grove community. Initial Content of the following in the Elk Grove community. Traffic flow on major streets S9% 37% 48% 35% 35% 32% 31% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets S9% 37% 48% 35% 35% 32% 31%		From fire, flood, or other natural disaster	84%
Attracting people from diverse backgrounds 1000000000000000000000000000000000000	Please rate the job you feel the Elk Grove community does at each of	Making all residents feel welcome	71%
Please rate each of the following in the Elk Grove community. Overall quality of business and service establishments 55% 58% 59% 62% 59% 58% 71% Variety of business and service establishments 55% 58% 59% 62% 59% 58% 71% Variety of business and service establishments 60% Vibrancy of downtown/commercial area 30% 31% 29% 32% 39% Employment opportunities 14% 22% 32% 33% 35% 35% 37% Shopping opportunities 47% 52% 50% 55% 57% 51% 54% Overall image or reputation 64% 64% 74% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets Base of public parking C68% 62% 65% 65% 65% 65% 65% 65% 65% 65%	the following.	Attracting people from diverse backgrounds	76%
Please rate each of the following in the Elk Grove community. Overall quality of business and service establishments 55% 58% 59% 62% 59% 58% 71% Variety of business and service establishments 55% 58% 59% 62% 59% 58% 71% 60% Variety of business and service establishments 30% 31% 29% 32% 39% 60% Vibrancy of downtown/commercial area 30% 31% 29% 32% 39% 60% Employment opportunities 14% 52% 50% 55% 57% 51% 54% 60% Cost of living 0verall image or reputation 64% 64% 74% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets 39% 37% 48% 35% 35% 35% 32% 31% Ease of public parking 68% 62% 65% 60% 68% 62% 65% 60%		Valuing/respecting residents from diverse backgrounds	76%
in the Elk Grove community. Variety of business and service establishments 60% Variety of downtown/commercial area 30% 31% 29% 32% 39% Employment opportunities 14% 22% 32% 33% 35% 35% 37% Shopping opportunities 14% 22% 55% 57% 51% 54% Cost of living 14% 14% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets 39% 37% 48% 35% 32% 31% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets 39% 37% 48% 45% 35% 32% 31%		Taking care of vulnerable residents	56%
Vibrancy of downtown/commercial area 30% 31% 29% 32% 39% Employment opportunities 14% 22% 32% 33% 35% 35% 35% 35% 37% Shopping opportunities 47% 52% 50% 55% 57% 51% 54% Cost of living 43% 45% 39% 38% 33% Overall image or reputation 64% 64% 74% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets Ease of public parking 68% 62% 65% 60%	Please rate each of the following in the Elk Grove community.	Overall quality of business and service establishments	55% 58% 59% 62% 59% 58% 71%
Imployment opportunities 14% 22% 32% 33% 35% 35% 37% Shopping opportunities 47% 52% 50% 55% 57% 51% 54% Cost of living 43% 45% 39% 38% 33% Overall image or reputation 64% 64% 74% 70% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets Base of public parking 68% 62% 65% 60%		Variety of business and service establishments	60%
Imployment opportunities 47% 52% 50% 55% 57% 51% 54% Shopping opportunities 47% 52% 50% 55% 57% 51% 54% Cost of living 43% 45% 39% 38% 33% Overall image or reputation 64% 64% 74% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets Base of public parking 68% 62% 65% 60%		Vibrancy of downtown/commercial area	30% 31% 29% 32% 39%
Please also rate each of the following in the Elk Grove community. Traffic flow on major streets 39% 37% 48% 35% 35% 32% 31% Base of public parking 68% 62% 65% 60%		Employment opportunities	14% 22% 32% 33% 35% 35% 37%
Cost of nining Cost of nining Overall image or reputation 64% 64% 74% 70% 70% 72% 73% Please also rate each of the following in the Elk Grove community. Traffic flow on major streets Base of public parking 68% 62% 65% 60%		Shopping opportunities	47% 52% 50% 55% 57% 51% 54%
Please also rate each of the following in the Elk Grove community. Traffic flow on major streets 39% 37% 48% 35% 35% 32% 31% Ease of public parking 68% 62% 65% 60%		Cost of living	43% 45% 39% 38% 33%
following in the Elk Grove community. Ease of public parking 68% 62% 65% 60%		Overall image or reputation	64% 64% 74% 70% 70% 72% 73%
Ease of public parking 68% 62% 65% 60%	Please also rate each of the following in the Elk Grove	Traffic flow on major streets	39% 37% 48% 35% 35% 32% 31%
Ease of travel by car 52% 54% 58% 59% 56% 59% 56%	community.	Ease of public parking	68% 62% 65% 60%
		Ease of travel by car	52% 54% 58% 59% 56% 59% 56%

Please also rate each of the following in the Elk Grove community.

Ease of travel by public transportation			41%	44%	40%	37%	37%
Ease of travel by bicycle	57%	52%	57%	58%	46%	54%	52%
Ease of walking	61%	62%	71%	66%	67%	66%	65%
Well-planned residential growth							46%
Well-planned commercial growth							42%
Well-designed neighborhoods							60%
Preservation of the historical or cultural character of the community							54%
Public places where people want to spend time			58%	62%	56%	61%	56%
Variety of housing options	62%	56%	63%	57%	58%	52%	42%
Availability of affordable quality housing	49%	44%	50%	48%	47%	37%	27%
Overall quality of new development	53%	57%	52%	49%	50%	50%	54%
Overall appearance	78%	81%	79%	75%	75%	79%	79%
Cleanliness	77%	80%	80%	74%	73%	74%	76%
Water resources							47%
Air quality	54%	58%	73%	69%	61%	71%	67%
Availability of paths and walking trails	59%	59%	73%	66%	65%	70%	71%
Fitness opportunities			77%	74%	69%	68%	68%
Recreational opportunities	50%	59%	69%	58%	58%	63%	61%
Availability of affordable quality food	65%	67%	66%	65%	65%	66%	64%
Availability of affordable quality health care	53%	59%	73%	68%	66%	69%	66%
Availability of preventive health services	51%	58%	70%	68%	70%	69%	70%
Availability of affordable quality mental health care			57%	50%	45%	52%	45%

Please also rate each of the following in the Elk Grove community.	Opportunities to attend cultural/arts/music activities	38%	44%	44%	45%	49%	54%	43%
community.	Community support for the arts							43%
	Availability of affordable quality childcare/preschool	39%	39%	60%	57%	54%	49%	44%
	K-12 education	78%		78%	86%	80%	80%	72%
	Adult educational opportunities			59%	67%	59%	62%	52%
	Sense of civic/community pride							53%
	Neighborliness of residents			59%	46%	62%	58%	55%
	Opportunities to participate in social events and activities	49%	58%	52%	49%	52%	51%	53%
	Opportunities to attend special events and festivals			59%	57%	65%	65%	57%
	Opportunities to volunteer	51%	62%	62%	60%	61%	59%	63%
	Opportunities to participate in community matters	55%	60%	54%	50%	56%	55%	53%
	Openness and acceptance of the community toward people of diverse backgrounds	73%	698	63%	66%	70%	65%	70%
Please indicate whether or not you have done each of the following in	Contacted the City of Elk Grove for help or information	37%	37%	39%	39%	47%	37%	37%
the last 12 months.	Contacted Elk Grove elected officials to express your opinion			13%	9%	20%	15%	10%
	Attended a local public meeting	22%	19%	19%	18%	22%	16%	17%
	Watched a local public meeting	28%	228	18%	21%	25%	23%	25%
	Volunteered your time to some group/activity	36%	43%	32%	39%	39%	37%	28%
	Campaigned or advocated for a local issue, cause, or candidate			20%	14%	22%	15%	13%
	Voted in your most recent local election	80%	78%					82%
	Used public transportation instead of driving			17%	20%	15%	16%	10%
	Carpooled with other adults or children instead of driving alone			49%	62%	56%	58%	48%
	Walked or biked instead of driving			57%	59%	59%	58%	62%

the following services in Elk Grove.	Public information services	60%	60%	64%	66%	66%	65%	63%
	Economic development	33%	37%	47%	45%	48%	49%	55%
	Traffic enforcement	59%	61%	62%	63%	64%	59%	54%
	Traffic signal timing	43%	53%	50%	48%	55%	50%	44%
	Street repair	53%	57%	62%	62%	56%	53%	53%
	Street cleaning	59%	65%	66%	61%	69%	66%	68%
	Street lighting	70%	67%	72%	69%	74%	71%	64%
	Sidewalk maintenance	67%	66%	67%	67%	66%	66%	67%
	Bus or transit services	53%	56%	56%	53%	56%	52%	49%
	Land use, planning and zoning	38%	50%	53%	46%	50%	42%	43%
	Code enforcement	39%	49%	47%	50%	41%	43%	45%
	Affordable high-speed internet access							48%
	Garbage collection	89%	79%	83%	87%	87%	87%	78%
	Drinking water	50%					62%	60%
	Sewer services	72%					78%	76%
	Storm water management	68%	71%	68%	80%	75%	73%	72%
	Power (electric and/or gas) utility	75%					78%	78%
	Utility billing			59%	56%	59%	64%	67%
	Police/Sheriff services	76%	77%	71%	74%	79%	82%	76%
	Crime prevention	58%	61%	62%	68%	60%	68%	65%
	Animal control	58%	64%	58%	71%	63%	63%	68%
	Emergency preparedness	47%	62%	57%	39%	42%	53%	57%

Please rate the quality of each of						
the following services in Elk Grove.	Preservation of natural areas	50% 53%	61% 60%	53%	53%	59%
	Elk Grove open space		59% 51%	62%	51%	60%
	Recycling	88% 81%	84% 87%	86%	82%	71%
	Yard waste pick-up	84% 80%	79% 86%	84%	85%	83%
	City parks	89%			83%	87%
	Recreation programs or classes	81%			73%	67%
	Recreation centers or facilities	80%			77%	71%
	Health services	62%			71%	74%
	Public library services	74% 74%	79% 79%	80%	82%	75%
	Overall customer service by Elk Grove employees	66% 67%	66% 66%	68%	72%	75%
Please rate the following categories of Elk Grove	The value of services for the taxes paid to Elk Grove	45% 48%	48% 52%	44%	45%	49%
government performance.	The overall direction that Elk Grove is taking	35% 43%	52% 52%	46%	51%	54%
	The job Elk Grove government does at welcoming resident involvement	41% 40%	52% 38%	46%	53%	50%
	Overall confidence in Elk Grove government		49% 44%	43%	45%	49%
	Generally acting in the best interest of the community		55% 50%	46%	51%	50%
	Being honest		53% 46%	40%	52%	46%
	Being open and transparent to the public					44%
	Informing residents about issues facing the community					45%
	Treating all residents fairly		56% 49%	47%	51%	57%
	Treating residents with respect					62%
Overall, how would you rate the quality of the services provided by	The City of Elk Grove	66% 67%	70% 75%	67%	72%	68%
each of the following?	The Federal Government	30% 31%	39% 37%	34%	37%	34%

Please rate how important, if at all, you think it is for the Elk Grove	Overall economic health		90%	88%	90%	89%
community to focus on each of the following in the coming two years.	Overall quality of the transportation system					72%
	Overall design or layout of residential and commercial areas		83%	76%	80%	85%
	Overall quality of the utility infrastructure					88%
	Overall feeling of safety		96%	95%	95%	95%
	Overall quality of natural environment		85%	81%	81%	86%
	Overall quality of parks and recreation opportunities					81%
	Overall health and wellness opportunities		78%	71%	76%	76%
	Overall opportunities for education, culture, and the arts		82%	80%	75%	76%
	Residents' connection and engagement with their community		79%	79%	76%	65%
In general, how many times do you:	Access the internet from your home					96%
	Access the internet from your cell phone					94%
	Visit social media sites					82%
	Use or check email					97%
	Share your opinions online					34%
	Shop online					67%
	Please rate your overall health.	58%	60%	63%	62%	71%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	14% 18% 30%	29%	37%	32%	24%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), the City of Elk Grove conducted a survey of 723 residents. Survey invitations were mailed to randomly selected households and data were collected from October 26th, 2021 to December 17th, 2021. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Elk Grove. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 30th. The survey remained open until December 17, and there were 105 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in the City of Elk Grove. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	8%	28%	28%
	35-54	49%	38%	38%
	55+	44%	34%	34%
Area	95624	40%	37%	37%
	95757	26%	28%	28%
	95758	34%	35%	35%
Hispanic origin	No, not Spanish, Hispanic, or Latino	86%	85%	84%
	Yes, I consider myself to be Spanish, Hispa	14%	15%	16%
Housing tenure	Own	92%	75%	75%
	Rent	8%	25%	25%
Housing type	Attached	3%	12%	12%
	Detached	97%	88%	88%
Race & Hispanic	Not white alone	47%	63%	63%
origin	White alone, not Hispanic or Latino	53%	37%	37%
Sex	Female	63%	53%	53%
	Male	37%	47%	47%
Sex/age	Female 18-34	4%	14%	14%
	Female 35-54	34%	20%	20%
	Female 55+	26%	19%	19%
	Male 18-34	4%	14%	14%
	Male 35-54	17%	18%	18%
	Male 55+	16%	15%	15%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which area of Elk Grove do you live? (Refer to map above.)	Area 1 - Pink	36%
		Area 2 - Blue	27%
		Area 3 - Green	34%
Please rate each of the following	Elk Grove as a place to live	Excellent	38%
aspects of quality of life in Elk Grove.		Good	40%
		Fair	13%
		Poor	6%
	Your neighborhood as a place to live	Excellent	43%
		Good	36%
		Fair	11%
		Poor	5%
	Elk Grove as a place to raise children	Excellent	41%
		Good	28%
		Fair	21%
		Poor	6%
	Elk Grove as a place to work	Excellent	19%
		Good	36%
		Fair	14%
		Poor	30%
	Elk Grove as a place to visit	Excellent	98
		Good	32%
		Fair	37%
		Poor	22%
	Elk Grove as a place to retire	Excellent	21%
		Good	43%
		Fair	26%
		Poor	78
	The overall quality of life	Excellent	30%

Please rate each of the following aspects of quality of life in Elk Grove.	The overall quality of life	Good	48%
		Fair	12%
		Poor	6%
	Sense of community	Excellent	15%
		Good	52%
		Fair	23%
		Poor	98
Please rate each of the following	Overall economic health	Excellent	27%
characteristics as they relate to Elk Grove as a whole.		Good	38%
		Fair	33%
		Poor	1%
	Overall quality of the transportation system	Excellent	2%
		Good	34%
		Fair	36%
		Poor	24%
	Overall design or layout of residential and	Excellent	20%
	commercial areas	Good	38%
		Fair	24%
		Poor	14%
	Overall quality of the utility infrastructure	Excellent	19%
		Good	46%
		Fair	22%
		Poor	10%
	Overall feeling of safety	Excellent	18%
		Good	34%
		Fair	34%
		Poor	9%
	Overall quality of natural environment	Excellent	27%
		Good	46%
		Fair	15%
		Poor	7%
	Overall quality of parks and recreation	Excellent	58%

Please rate each of the following characteristics as they relate to Elk	Overall quality of parks and recreation opportunities	Good	29%
Grove as a whole.		Fair	2%
		Poor	7%
	Overall health and wellness opportunities	Excellent	32%
		Good	39%
		Fair	16%
		Poor	13%
	Overall opportunities for education, culture, and	Excellent	15%
	the arts	Good	23%
		Fair	43%
		Poor	15%
	Residents' connection and engagement with their	Excellent	13%
	community	Good	41%
		Fair	33%
		Poor	138
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Elk Grove to someone who asks	Very likely	36%
you are to do each of the following.	dSKS	Somewhat likely	31%
		Somewhat unlikely	128
		Very unlikely	178
	Remain in Elk Grove for the next five years	Very likely	53%
		Somewhat likely	278
		Somewhat unlikely	3%
		Very unlikely	138
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	58%
ieei.		Somewhat safe	20%
		Neither safe nor unsafe	12%
		Somewhat unsafe	5%
		Very unsafe	18
	In Elk Grove's downtown/commercial area during the day	Very safe	40%
	che day	Somewhat safe	368
		Neither safe nor unsafe	15%
		Somewhat unsafe	5%

	In Elk Grove's downtown/commercial area during		
Please rate how safe or unsafe you	the day From property crime	Somewhat unsafe Very safe	19%
feel:		Somewhat safe	38%
		Neither safe nor unsafe	13%
		Somewhat unsafe	17%
		Very unsafe	10%
	From violent crime	Very safe	38%
	From violent crime	Somewhat safe	30%
		Neither safe nor unsafe	10%
		Somewhat unsafe	13%
		Very unsafe	5%
	From fire, flood, or other natural disaster	Very safe	44%
		Somewhat safe	30%
		Neither safe nor unsafe	16%
		Somewhat unsafe	1%
		Very unsafe	5%
Please rate the job you feel the Elk Grove community does at each of the	Making all residents feel welcome	Excellent	24%
following.		Good	52%
		Fair	21%
		Poor	2%
	Attracting people from diverse backgrounds	Excellent	40%
		Good	43%
		Fair	11%
		Poor	6%
	Valuing/respecting residents from diverse backgrounds	Excellent	36%
	backgrounds	Good	36%
		Fair	28%
		Poor	0%
	Taking care of vulnerable residents	Excellent	6%
		Good	50%
		Fair	16%
		Poor	28%
Please rate each of the following in the Elk Grove community.	Overall quality of business and service establishments	Excellent	19%
the Encore community.	establishments 84	Good	_

Please rate each of the following in the Elk Grove community.	Overall quality of business and service establishments	Good	43%
the Lik Grove community.	establishmento	Fair	19%
		Poor	16%
	Variety of business and service establishments	Excellent	20%
		Good	19%
		Fair	29%
		Poor	28%
	Vibrancy of downtown/commercial area	Excellent	12%
		Good	19%
		Fair	38%
		Poor	31%
	Employment opportunities	Excellent	9%
		Good	21%
		Fair	32%
		Poor	38%
	Shopping opportunities	Excellent	17%
		Good	31%
		Fair	25%
		Poor	24%
	Cost of living	Excellent	3%
		Good	27%
		Fair	31%
		Poor	35%
	Overall image or reputation	Excellent	25%
		Good	41%
		Fair	29%
		Poor	1%
Please also rate each of the following	Traffic flow on major streets	Excellent	3%
in the Elk Grove community.		Good	20%
		Fair	29%
		Poor	44%
	Ease of public parking	Excellent	17%

		Excellent		
Please also rate each of the following in the Elk Grove community.	Ease of public parking	Good	50%	
		Fair	15%	
		Poor	14%	
	Ease of travel by car	Excellent	15%	
		Good	40%	
		Fair	26%	
		Poor	16%	
	Ease of travel by public transportation	Excellent	1%	
		Good	16%	
		Fair	40%	
		Poor	43%	
	Ease of travel by bicycle	Excellent	6%	
		Good	45%	
		Fair	32%	
		Poor	16%	
	Ease of walking	Excellent	13%	
		Good	48%	
		Fair	20%	
		Poor	16%	
	Well-planned residential growth	Excellent	3%	
		Good	40%	
		Fair	25%	
		Poor	27%	
	Well-planned commercial growth	Excellent	9%	
		Good	28%	
		Fair	34%	
		Poor	28%	
	Well-designed neighborhoods	Excellent	16%	
		Good	33%	
		Fair	25%	
		Poor	22%	
	Preservation of the historical or cultural character of the community	Excellent	20%	
	86	Good		

Please also rate each of the following in the Elk Grove community.	Preservation of the historical or cultural character of the community	Good	36%
		Fair	38%
		Poor	5%
	Public places where people want to spend time	Excellent	14%
		Good	36%
		Fair	29%
		Poor	17%
	Variety of housing options	Excellent	1%
		Good	38%
		Fair	37%
		Poor	21%
	Availability of affordable quality housing	Excellent	3%
		Good	15%
		Fair	32%
		Poor	46%
	Overall quality of new development	Excellent	14%
		Good	38%
		Fair	34%
		Poor	13%
	Overall appearance	Excellent	22%
		Good	43%
		Fair	30%
		Poor	1%
	Cleanliness	Excellent	22%
		Good	51%
		Fair	20%
		Poor	4%
	Water resources	Excellent	7%
		Good	34%
		Fair	24%
		Poor	31%
	Air quality 87	Excellent	9%

		Excellent		
Please also rate each of the following in the Elk Grove community.	Air quality	Good		64%
in the lik drove community.		Fair		18%
		Poor	ī i	6%
	Availability of paths and walking trails	Excellent		29%
		Good		43%
		Fair		17%
		Poor	ī .	8%
	Fitness opportunities	Excellent		18%
		Good		46%
		Fair		26%
		Poor		9%
	Recreational opportunities	Excellent		20%
		Good		43%
		Fair		29%
		Poor		7%
	Availability of affordable quality food	Excellent		13%
		Good		43%
		Fair		28%
		Poor		11%
	Availability of affordable quality health care	Excellent		18%
		Good		30%
		Fair		36%
		Poor		13%
	Availability of preventive health services	Excellent		17%
		Good		41%
		Fair		20%
		Poor		18%
	Availability of affordable quality mental health care	Excellent		14%
		Good		29%
		Fair		36%
		Poor		20%
	Opportunities to attend cultural/arts/music activities	Excellent		10%
	88	Good		

		Excellent	
Please also rate each of the following in the Elk Grove community.	Opportunities to attend cultural/arts/music activities	Good	24%
······		Fair	43%
		Poor	22%
	Community support for the arts	Excellent	5%
		Good	34%
		Fair	37%
		Poor	19%
	Availability of affordable quality	Excellent	12%
	childcare/preschool	Good	23%
		Fair	31%
		Poor	34%
	K-12 education	Excellent	30%
		Good	32%
		Fair	18%
		Poor	19%
	Adult educational opportunities	Excellent	13%
		Good	38%
		Fair	30%
		Poor	19%
	Sense of civic/community pride	Excellent	12%
		Good	53%
		Fair	29%
		Poor	3%
	Neighborliness of residents	Excellent	12%
		Good	46%
		Fair	35%
		Poor	3%
	Opportunities to participate in social events and activities	Excellent	15%
		Good	34%
		Fair	40%
		Poor	7%
	Opportunities to attend special events and festivals	Excellent	17%
	89	Good	

		Excellent	
Please also rate each of the following in the Elk Grove community.	Opportunities to attend special events and festivals	Good	448
		Fair	28%
		Poor	7%
	Opportunities to volunteer	Excellent	19%
		Good	46%
		Fair	32%
		Poor	2%
	Opportunities to participate in community matters	Excellent	16%
		Good	39%
		Fair	29%
		Poor	12%
	Openness and acceptance of the community toward	Excellent	23%
	people of diverse backgrounds	Good	42%
		Fair	22%
		Poor	13%
Please indicate whether or not you	Contacted the City of Elk Grove for help or	No	30%
have done each of the following in the last 12 months.	Information	Yes	66%
	Contacted Elk Grove elected officials to express	No	69%
	your opinion	Yes	28%
	Attended a local public meeting	No	63%
		Yes	33%
	Watched a local public meeting	No	65%
		Yes	31%
	Volunteered your time to some group/activity	No	62%
		Yes	35%
	Campaigned or advocated for a local issue, cause, or candidate	No	66%
	or candidate	Yes	30%
	Voted in your most recent local election	No	18%
		Yes	78%
	Used public transportation instead of driving	No	77%
		Yes	19%
	Carpooled with other adults or children instead of driving alone	No	50%
	90	Yes	

Please indicate whether or not you have done each of the following in the	Carpooled with other adults or children instead of driving alone	Yes	46%
last 12 months.	Walked or biked instead of driving	No	28%
		Yes	68%
Please rate the quality of each of the following services in Elk Grove.	Public information services	Excellent	11%
following services in Lik Grove.		Good	39%
		Fair	41%
		Poor	4%
	Economic development	Excellent	12%
		Good	45%
		Fair	38%
		Poor	3%
	Traffic enforcement	Excellent	8%
		Good	30%
		Fair	40%
		Poor	22%
	Traffic signal timing	Excellent	9%
		Good	27%
		Fair	24%
		Poor	37%
	Street repair	Excellent	16%
		Good	32%
		Fair	33%
		Poor	15%
	Street cleaning	Excellent	19%
		Good	45%
		Fair	32%
		Poor	4%
	Street lighting	Excellent	15%
		Good	52%
		Fair	11%
		Poor	19%
	Sidewalk maintenance	Excellent	16%
	01		

Please rate the quality of each of the	Sidewalk maintenance		53%
following services in Elk Grove.		Good	
		Fair	27%
		Poor	4%
	Bus or transit services	Excellent	1%
		Good	21%
		Fair	42%
		Poor	35%
	Land use, planning and zoning	Excellent	3%
		Good	36%
		Fair	20%
		Poor	40%
	Code enforcement	Excellent	12%
		Good	34%
		Fair	27%
		Poor	26%
	Affordable high-speed internet access	Excellent	14%
		Good	25%
		Fair	38%
		Poor	22%
	Garbage collection	Excellent	37%
		Good	34%
		Fair	25%
		Poor	0%
	Drinking water	Excellent	14%
		Good	39%
		Fair	30%
		Poor	14%
	Sewer services	Excellent	25%
		Good	42%
		Fair	27%
		Poor	2%
	Storm water management	Excellent	36%
	92		

ood ir cellent ood ir cellent ood ir ood ir cellent		30% 24% 6% 34% 41% 6% 6% 13% 50% 21%
oor cellent ood ir cellent ood ir oor		6% 34% 41% 6% 13% 50%
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cellent		10%
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or		13%
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Please rate the quality of each of the following services in Elk Grove.	Elk Grove open space	Good	41%
		Fair	22%
		Poor	13%
	Recycling	Excellent	29%
		Good	47%
		Fair	12%
		Poor	88
	Yard waste pick-up	Excellent	28%
		Good	59%
		Fair	6%
		Poor	2%
	City parks	Excellent	51%
		Good	34%
		Fair	48
		Poor	7%
	Recreation programs or classes	Excellent	21%
		Good	48%
		Fair	21%
		Poor	10%
	Recreation centers or facilities	Excellent	29%
		Good	43%
		Fair	18%
		Poor	98
	Health services	Excellent	15%
		Good	51%
		Fair	20%
		Poor	14%
	Public library services	Excellent	30%
		Good	32%
		Fair	29%
		Poor	5%
	Overall customer service by Elk Grove employees	Excellent	21%

		Excellent		
Please rate the quality of each of the following services in Elk Grove.	Overall customer service by Elk Grove employees	Good	51%	24
		Fair	25%	5
		Poor	2%	Lo Lo
	The value of services for the taxes paid to Elk Grove	Excellent	14%	-10
of Elk Grove government performance.		Good	39%	-10
		Fair	20%	5
		Poor	23%	L'S
	The overall direction that Elk Grove is taking	Excellent	12%	
		Good	37%	5
		Fair	36%	-10
		Poor	118	-10
	The job Elk Grove government does at welcoming	Excellent	16%	-10
	resident involvement	Good	44%	5
		Fair	30%	-10
		Poor	10%	-10
	Overall confidence in Elk Grove government	Excellent	12%	-10
		Good	32%	-10
		Fair	37%	-10
		Poor	16%	-10
	Generally acting in the best interest of the	Excellent	12%	-10
	community	Good	43%	-10
		Fair	29%	5
		Poor	16%	5
	Being honest	Excellent	12%	5
		Good	48%	ő
		Fair	31%	5
		Poor	98	5
	Being open and transparent to the public	Excellent	118	Ś
		Good	45%	5
		Fair	22%	Ś
		Poor	17%	5
	Informing residents about issues facing the community	Excellent	10%	5
	95	Good		

Please rate the following categories	Informing residents about issues facing the	Good	41	1%
of Elk Grove government performance.	community	Fair	28	3%
		Poor	21	18
	Treating all residents fairly	Excellent	15	5%
		Good	50) %
		Fair	29	
		Poor		6%
	Treating residents with respect	Excellent	13	3%
		Good	52	
		Fair	26	
		Poor		4%
Overall, how would you rate the	The City of Elk Grove	Excellent	16	
quality of the services provided by each of the following?	The city of Lik Grove	Good	40	
each of the following?		Fair	40	
		Poor		4%
	The Federal Government	Excellent	-	3%
		Good	31	
		Fair	27	
			38	
Diago vato kowimnovtowi if at all	Quarallacanamic haalth	Poor	46	_
Please rate how important, if at all, you think it is for the Elk Grove	Overall economic health	Essential	33	
community to focus on each of the following in the coming two years.		Very important	18	
		Somewhat important	31	
	Overall quality of the transportation system	Essential	_	
		Very important	28	
		Somewhat important	35	
		Not at all important		28
	Overall design or layout of residential and commercial areas	Essential	52	
		Very important	24	
		Somewhat important	21	
	Overall quality of the utility infrastructure	Essential	50	
		Very important	32	
	06	Somewhat important	14	18

Please rate how important, if at all, you think it is for the Elk Grove community to focus on each of the following in the coming two years.

all,	Overall quality of the utility infrastructure	Not at all important	1%
he rs.	Overall feeling of safety	Essential	63%
		Very important	25%
		Somewhat important	8%
	Overall quality of natural environment	Essential	31%
		Very important	45%
		Somewhat important	18%
		Not at all important	2%
	Overall quality of parks and recreation	Essential	34%
	opportunities	Very important	46%
		Somewhat important	16%
	Overall health and wellness opportunities	Essential	33%
		Very important	40%
		Somewhat important	21%
		Not at all important	2%
	Overall opportunities for education, culture, and the arts	Essential	31%
		Very important	38%
		Somewhat important	25%
		Not at all important	3%
	Residents' connection and engagement with their community	Essential	22%
	community	Very important	43%
		Somewhat important	27%
		Not at all important	5%
	Select THREE of the following items that you believe should be top priorities for the City of Elk	Addressing climate change	6%
	Grove.	Addressing homelessness	33%
		Affordability/cost of living	47%
		Attracting and retaining local businesses	27%
		City government/services	6%
		Emergency and disaster preparedness	13%
		Improving internet service speed and/or pricing	3%
		Keeping public spaces safe and clean	14%
		Library facilities and programs	7%
	07		

	and future expectations regarding working from	home	23%
	Please select all that apply to your current situation	Elk Grove	41%
		Within 20 miles of Elk Grove More than 20 miles outside of	19%
	Where is your workplace located?	Within Elk Grove city limits	36%
		Fully retired	23%
		work	3%
		Unemployed, seeking paid work Unemployed, not seeking paid	1%
		Employed part time	11%
	What is your employment status?	Employed full time	58%
		Strongly disagree	25%
		Somewhat disagree	28%
		Somewhat agree	31%
	The City should prioritize service cuts before exploring additional funding sources	Strongly agree	16%
		Strongly disagree	8%
		Somewhat disagree	18%
	priority issues	Somewhat agree	36%
	The City should explore additional funding sources in order to provide more services and/or address	Strongly agree	34%
		Strongly disagree	3%
		Somewhat disagree	34%
statements?		Somewhat agree	49%
How much do you agree or disagree with each of the following	The City of Elk Grove effectively manages taxpayer money	Strongly agree	13%
		Other	13%
		Youth and senior programs	2%
		Road maintenance	6%
		Reducing traffic congestion	24%
		Regional and inter-regional transit connectivity (e.g., light	18%
		Public safety	42%
		Property maintenance/code enforcement	4%
		Performing arts	3%
		Open space and trails	14%
	Grove.	Maintaining local property values	3%
Select THREE of the following items that youMaintaining emergencybelieve should be top priorities for the City of Elkresponse times		5%	

Please select all that apply to your current situation and future expectations regarding working from	on Working both on-site and from home	43%
home.	Planning to work only from home in future	17%
	Planning to work only on-site in future	5%
	Not working from home in any capacity	23%
Which internet service provider, if any, do you use at your home?		1%
at your nome:	Comcast/Xfinity	58%
	Consolidated	26%
	Frontier	5%
	Other	1%
	Do not have internet service	5%
In general, how many times do you: Access the internet from your home	Several times a day	95%
	Once a day	1%
	Less often or never	0%
Access the internet from your cell phone	Several times a day	94%
	Once a day	1%
	A few times a week	18
	Every few weeks	1%
Visit social media sites	Several times a day	67%
	Once a day	18%
	A few times a week	1%
	Every few weeks	0%
	Less often or never	98
Use or check email	Several times a day	92 %
	Once a day	4%
Share your opinions online	Several times a day	19%
	Once a day	3%
	A few times a week	16%
	Every few weeks	21%
	Less often or never	38%
Shop online	Several times a day	25%
		9%
	Once a day	

In general, how many times do you:	Shop online	Every few weeks		30%
		Less often or never		7%
	Please rate your overall health.	Excellent		26%
		Very good		38%
				29%
		Good		
		Fair		3%
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive		5%
	Do you think the impact will be:	Somewhat positive	_	11%
		Neutral		40%
		Somewhat negative		34%
		Very negative		6%
	How many years have you lived in Elk Grove?	Less than 2 years		6%
		2-5 years		28%
		6-10 years		8%
		11-20 years		27%
		More than 20 years		28%
	Which best describes the building you live in?	One family house detached from any other houses Building with two or more		84% 12%
	Do you rent or own your home?	homes (duplex, townhome, apa Rent		25%
		Own		71%
About how much is your monthly	About how much is your monthly housing cost for	Less than \$500		1%
housing cost for the place you live (including rent, mortgage payment,	the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999		8%
	homeowners' association (HOA) fees)?	\$1,000 to \$1,499		12%
nomeowners association (HOA) lees)?				27%
		\$1,500 to \$1,999		15%
		\$2,000 to \$2,499		
		\$2,500 to \$2,999		10%
		\$3,000 to \$3,499		15%
		\$3,500 or more		8%
	Do any children 17 or under live in your household?	No		50%
		Yes		46%
	Are you or any other members of your household aged 65 or older?	No		65%
	-	Yes		31%

	How much do you anticipate your household's total Less than \$25,000		9%
	income before taxes will be for the current year? (Please include in your total income money from all	\$25,000 to \$49,999	6%
	sources for all persons living in your household.)	\$50,000 to \$74,999	17%
		\$75,000 to \$99,999	9%
		\$100,000 to \$149,999	20%
		\$150,000 or more	36%
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	81%
		Yes, I consider myself to be Spanish, Hispanic, or Latino	15%
	What is your race? (Mark one or more races to	American Indian or Alaskan Native	7%
	indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander	30%
		Black or African American	4%
		White	58%
		Other	11%
	In which category is your age?	18-24 years	5%
		25-34 years	20%
		35-44 years	15%
		45-54 years	23%
		55-64 years	14%
		65-74 years	18%
		75 years or older	2%
	What is your gender?	Female	53%
		Male	44%
	How did you hear about this survey? (Select all that	The city's website	18%
	apply.)	The city's social media (Facebook, Twitter, Instagram,	35%
		Received an email from the city	34%
		In a city newsletter or utility bill	4%
		Nextdoor	6%
		In my Facebook feed	3%
		Heard about it from a family member, friend or neighborhood	3%
		Heard about it from a business or social organization in my co	0%

The City of Elk Grove 2021 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Elk Grove.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Elk Grove as a place to live	1	2	3	4	5
Your neighborhood as a place to live		2	3	4	5
Elk Grove as a place to raise children	1	2	3	4	5
Elk Grove as a place to work		2	3	4	5
Elk Grove as a place to visit		2	3	4	5
Elk Grove as a place to retire		2	3	4	5
The overall quality of life in Elk Grove		2	3	4	5
Sense of community		2	3	4	5

2. Please rate each of the following characteristics as they relate to Elk Grove as a whole.

8			-		
	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	Poor	<u>Don't know</u>
Overall economic health of Elk Grove	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Elk Grove		2	3	4	5
Overall design or layout of Elk Grove's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Elk Grove					
(water, sewer, storm water, electric, gas)	1	2	3	4	5
Overall feeling of safety in Elk Grove		2	3	4	5
Overall quality of natural environment in Elk Grove		2	3	4	5
Overall quality of parks and recreation opportunities		2	3	4	5
Overall health and wellness opportunities in Elk Grove	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community		2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

Overall image or reputation of Elk Grove......1

	Very		Somewhat	Very	Don't
	<u>likeľy</u>	<u>likely</u>	<u>unlikely</u>	unlikely	<u>know</u>
Recommend living in Elk Grove to someone who asks	1	2	3	4	5
Remain in Elk Grove for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	redse rate now sale of unsale you reen	Very <u>safe</u>	Somewhat <u>safe</u>	Neither sa <u>nor unsaf</u>		mewhat <u>insafe</u>	Very <u>unsafe</u>	Don't <u>know</u>
	In your neighborhood during the day	1	2	3		4	5	6 -
	In Elk Grove's downtown/commercial area							
	during the day	1	2	3		4	5	6
	From property crime	1	2	3		4	5	6 5
	From violent crime	1	2	3		4	5	6
	From fire, flood, or other natural disaster	1	2	3		4	5	6
5.	Please rate the job you feel the Elk Grove commu	nitv do	es at each o	of the follo	wing.			
				Excellent	Good	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
	Making all residents feel welcome			1	2	3	4	5 5
	Attracting people from diverse backgrounds			1	2	3	4	5 2
	Valuing/respecting residents from diverse backgrou	nds		1	2	3	4	5
	Taking care of vulnerable residents (elderly, disable	d, homel	ess, etc.)	1	2	3	4	5
6.	Please rate each of the following in the Elk Grove	commu	ınity.					WIT
	0		-	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
	Overall quality of business and service establishmen	ts in Elk	Grove	1	2	3	4	5
	Variety of business and service establishments in Ele	c Grove		1	2	3	4	5
	Vibrancy of downtown/commercial area			1	2	3	4	5
	Employment opportunities			1	2	3	4	5

2

2

2

3

3

3

4

4

4

5

5

5

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/.	Please also rate each of the following in the Elk Grove community.	<u>Excellent</u>	<u>Good</u>	Fair	Door	<u>Don't know</u>
	Traffic flow on major streets		<u>6000</u> 2	<u>ran</u> 3	<u>4</u>	<u>Doll t Kilow</u> 5
	Ease of public parking		2	3	4	5
	Ease of travel by car in Elk Grove		2	3	4	5
	Ease of travel by public transportation in Elk Grove		2	3	4	5
	Ease of travel by bicycle in Elk Grove		2	3	4	5
	Ease of walking in Elk Grove		2	3	4	5
	Well-planned residential growth		2	3	4	5
	Well-planned commercial growth		2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Preservation of the historical or cultural character of the community		2	3	4	5
	Public places where people want to spend time		2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Elk Grove		2	3	4	5
	Overall appearance of Elk Grove		2	3	4	5
	Cleanliness of Elk Grove		2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, et		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
			2	3	4	
	Availability of affordable quality health care Availability of preventive health services		2	3	4	5 5
			2			
	Availability of affordable quality mental health care		2	3	4	5
	Opportunities to attend cultural/arts/music activities			3		5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Elk Grove		2	3	4	5
	Opportunities to participate in social events and activities		2	3	4	5
	Opportunities to attend special events and festivals		2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to participate in community matters	1	2	3	4	5
	Openness and acceptance of the community toward people	1	2	2	4	r .
	of diverse backgrounds		2	3	4	5
8.	Please indicate whether or not you have done each of the followin	ig in the la	st 12 mo	onths.		
					<u>No</u>	Yes
	Contacted the City of Elk Grove (in-person, phone, email, or web) for h					2
	Contacted Elk Grove elected officials (in-person, phone, email, or web)			nion	1	2
	Attended a local public meeting (of local elected officials like City Coun		-			
	Commissioners, advisory boards, town halls, HOA, neighborhood w					2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Elk Grove					2
	Campaigned or advocated for a local issue, cause, or candidate					2
	Voted in your most recent local election					2
	Used bus, rail, subway, or other public transportation instead of drivin					2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving				1	2

7. Please also rate each of the following in the Elk Grove community.

The City of Elk Grove 2021 Community Survey

Excellent Good Fair Poor Don't know Public information services......1 Traffic signal timing......1 Sidewalk maintenance......1 Affordable high-speed internet access1 Garbage collection1 Power (electric and/or gas) utility......1 Animal control......1 Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)1 Preservation of natural areas (open space, farmlands, and greenbelts) 1 Recycling......1 Yard waste pick-up.....1 City parks......1 Health services.....1 Overall customer service by Elk Grove employees 10. Please rate the following categories of Elk Grove government performance. Don't know Excellent Good Fair Poor The value of services for the taxes paid to Elk Grove......1 The overall direction that Elk Grove is taking......1 The job Elk Grove government does at welcoming resident involvement......1 Generally acting in the best interest of the community1 Being honest.....1 Being open and transparent to the public......1

9. Please rate the quality of each of the following services in Elk Grove.

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11. Overall, how would you rate the quality of the services provided by each of the following?								
	<u>Excellent</u>	<u>Good</u>	Fair	<u>Poor</u>	<u>Don't know</u>			
The City of Elk Grove	1	2	3	4	5			
The Federal Government	1	2	3	4	5			

12. Please rate how important, if at all, you think it is for the Elk Grove community to focus on each of the following in the coming two years.

Overall economic health of Elk Grove		<u>Essential</u> 1	Very <u>important</u> 2	Somewhat <u>important</u> 3	Not at all <u>important</u> 4	
Overall quality of the transportation system (auto, h in Elk Grove	oicycle, foot, bus)		2	3	4	
Overall design or layout of Elk Grove's residential a			_	U	-	
areas (e.g., homes, buildings, streets, parks, etc.)		1	2	3	4	
Overall quality of the utility infrastructure in Elk Gr						
(water, sewer, storm water, electric, gas)		1	2	3	4	
Overall feeling of safety in Elk Grove			2	3	4	
Overall quality of natural environment in Elk Grove		1	2	3	4	
Overall quality of parks and recreation opportunitie	es	1	2	3	4	
Overall health and wellness opportunities in Elk Gro	ove	1	2	3	4	
Overall opportunities for education, culture, and the	e arts	1	2	3	4	
Residents' connection and engagement with their co	ommunity	1	2	3	4	
13. Select THREE of the following items that you bel	ieve should be to	o priorities	s for the City	v of Elk Gro	ve.	
(Please do not select more than three.)		p prioritie				
O Addressing climate change	O Open space a	nd trails				
O Addressing homelessness	• Performing a					
• Affordability/cost of living						
• Attracting and retaining local businesses	• Public safety					
• City government/services	• Regional and	l inter-regio	nal transit c	onnectivity	(e.g., light	
O Emergency and disaster preparedness	rail, regional					
O Improving internet service speed and/or pricing			ion			
O Keeping public spaces safe and clean	O Road mainte					
O Library facilities and programs	O Youth and se		ims			
O Maintaining emergency response times	• Other:					
O Maintaining local property values		_				
14. How much do you agree or disagree with each o			Comoruhat	Ctwow also	Dere't	
	Strongly <u>agree</u>	<u>agree</u>	Somewhat <u>disagree</u>	Strongly <u>disagree</u>	Don't <u>know</u>	
The City of Elk Grove effectively manages taxpayer		2	3	4	5	
The City should explore additional funding sources	in order					
to provide more services and/or address priority		2	3	4	5	
The City should prioritize service cuts before explo						
additional funding sources	1	2	3	4	5	
15. What is your employment status?						
• • • • • • • • • • • • • • • • • • •	paid work (skip to	Question 18	B) O	Fully retired	(skip to	
• • • • • • • • • • • • • • • • • • •	ing paid work (skip	o to Questio	n 18)	Question 18)	
16. Where is your workplace located?						
	iles of Elk Grove	O More th	nan 20 miles	outside of E	lk Grove	
17. Please <u>select all that apply</u> to your current situa						
O Temporarily working only from home O Plann				Not workin		
	ning to work only of the second se			home in an	0	
5	0	ii one in rut		nome m an	Jeapacity	
18. Which internet service provider, if any, do you u O AT&T O Frontier	ise at your home? O Veriz	on				
	U veriz	1011				
() Comcast / Xtinity () Hughos Not						
 O Comcast/Xfinity O Consolidated O Space X/Starlink 	O Othe	r	rnet service			

The City of Elk Grove 2021 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1.	In general, how many times do you:								
		Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>		
	Access the internet from your home using		0	0		_			
	a computer, laptop, or tablet computer		2	3	4	5	6		
	Access the internet from your cell phone	1	2	3	4	5	6		
	Visit social media sites such as Facebook,		-	_		_			
	Twitter, Nextdoor, etc		2	3	4	5	6		
	Use or check email		2	3	4	5	6		
	Share your opinions online		2	3	4	5	6		
	Shop online	1	2	3	4	5	6		
D2.	Please rate your overall health.								
	O Excellent O Very good O Goo	od O F	Fair	O Poor					
D3.	What impact, if any, do you think the econ Do you think the impact will be:O Very positiveO Somewhat positive	-	-	ur family inco O Somewhat ne		ext 6 months O Very negat			
D4.	 How many years have you lived in Elk Gro Less than 2 years 2-5 years 6-10 years 11-20 years More than 20 years 	ve?	D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) • Less than \$25,000 • \$75,000 to \$99,999						
D5.	 Which best describes the building you live One family house detached from any other Building with two or more homes (duplex, townhome, apartment, or condom Mobile home Other 	houses	 \$25,000 to \$49,999 \$100,000 to \$149,999 \$50,000 to \$74,999 \$150,000 or more D11. Are you Spanish, Hispanic or Latino? No, not Spanish, Hispanic, or Latino Yes, I consider myself to be Spanish, Hispanic, or Latino 						
D6.	Do you rent or own your home? • Rent • Own		D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)						
D7.	About how much is your monthly housing for the place you live (including rent, mor payment, property tax, property insurance homeowners' association (HOA) fees)?	tgage e, and	 Asian, Asian Indian, or Pacific Islander Black or African American White Other D13. In which category is your age?						
	○ Less than \$500 ○ \$2,000 to \$2,499 ○ \$500 to \$999 ○ \$2,500 to \$2,999 ○ \$1,000 to \$1,499 ○ \$3,000 to \$3,499 ○ \$1,500 to \$1,999 ○ \$3,500 or more	9	0 0 0	18-24 years 25-34 years 35-44 years	• 55 • 65	e? -64 years -74 years years or old	er		
D8.	Do any children 17 or under live in your household?		D14. W	45-54 years hat is your ger	nder?				
D9.	O NoO YesAre you or any other members of yourhousehold aged 65 or older?O NoO Yes		0	Female Male Identify in ano	ther way				

Thank you!Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502