

**MINUTES OF THE DISABILITY ADVISORY COMMITTEE
REGULAR MEETING**

ELK GROVE CITY HALL
February 17, 2021
Zoom Meeting

1.0 CALL TO ORDER/ROLL CALL

Ted Clark called the meeting to order at 6:05 p.m.

Members Present: Ted Clark, Karen Grussenmeyer, Bruce Cager, Ann Hennessey

Members Absent: Steven A. Capps

Staff: Mike Costa, Transit Manager
Jim Ramsey, Risk Analyst/ADA Coordinator

2.0 APPROVAL OF PAST MEETING MINUTES

Ted motioned to accept the May 2020, June 2020, July 2020, August 2020, and September 2020 minutes, Karen seconded the motion. Motion passed unanimously.

3.0 PUBLIC COMMENT

None.

4.0 REGULAR AGENDA ITEMS/POSSIBLE RECOMMENDATIONS

4.1 SUBJECT: Transit System Q&A

Mike began by explaining what he does and some details about the City's transit program, including how Sacramento Regional Transit (SacRT) is contracted to provide all operations and maintenance for the system (ie: drivers, dispatchers, maintenance, and mechanics). Ann asked about qualification to use eVan. Mike explained that only those that qualify under the Americans With Disabilities Act (ADA) are able to use the eVan service. It requires that the person submit an application, along with a doctor's verification, and that application be reviewed and accepted. Bruce asked if there's a charge for the service and if it can be used for appointments and such. Mike explained that eVan is not free, but has different rates than normal fixed-route service. He also explained that the service uses windows of time, plus or minus 30 minutes, for pickups and drop-offs. eVan is a shared service, with potentially multiple people on one bus at a time. It doesn't work like a taxi, Lyft, or Uber. Karen, being an eVan user, provided some good tips for using eVan. Bruce asked if "companions" to riders are charged, and Mike said most generally yes. Mike described the eTran website, www.e-tran.org, to the committee and discussed our system's efforts and protocol in light of COVID-19. Mike also discussed protocol if a driver or rider is reported to have potentially exposed passengers. He stated that exposures with eTrans system

have been very minimal. Mike discussed the system and school children using the system to get to school. He said that they do provide connection to Cosumnes River College and that the current fixed routes were designed to provide service within 30 minutes of school bell times throughout the City. While the system cannot dedicate services for schools, it does consider ridership of students when designing routes. Mike discussed medical facilities and potential hospitals in Elk Grove and how the current route system services those locations already. Bruce asked if eTran planned on having routes to COVID-19 vaccination sites. Mike replied that there were no plans to, but that it could be explored later once vaccinations were opened up to the general public. eVan users can always schedule trips to specific sites, so that is effectively happening now.

Ted said people that are blind or with low-vision cannot use the current maps. It was suggested that a text map be created for each route. Mike stated that they provide those services to those who request help with maps and routes.

5.0 GENERAL ADMINISTRATIVE UPDATE

6.0 COMMITTEE COMMENTS/FUTURE AGENDA ITEMS

None

7.0 ADJOURNMENT

Ted moved to adjourn at 7:16 pm. Bruce seconded the motion. It passed unanimously.

Steven Capps

STEVEN CAPPS, MEMBER
DISABILITY ADVISORY COMMITTEE

Jim Ramsey

PREPARED BY:
JIM RAMSEY, RISK ANALYST / ADA COORDINATOR