

HOW TO PAY YOUR FARE

| FARE TYPES | BASIC | MILITARY/SENIOR/MEDICARE/DISABLED | STUDENT (age 5 - 18) |
|--|----------------|-----------------------------------|----------------------|
| Single Fare | \$2.25 | \$1.10 | \$1.10 |
| Daily Pass | \$6.00 | \$3.00 | \$3.00 |
| 10-Ride Pass | \$22.50 | \$11.00 | \$11.00 |
| Monthly Unrestricted Pass | \$100.00 | \$50.00 | \$50.00 |
| Monthly Local Pass (Good on Reverse Commuter Service) | \$80.00 | \$40.00 | \$40.00 |


(Note: Drivers do not provide change.)


PASS SALES OUTLETS


e-tran accepts select RT passes. Call 916-683-8726 for more information. **e-tran and RT passes and the Connect Card** can be purchased at the following locations. (Note: **e-tran** 10-ride passes are only available through the mail or at Elk Grove City Hall.)


RT 1225 R St. at 13th St. LRT Station, Sacramento

Other 8401 Laguna Palms Way, Elk Grove
Elk Grove City Hall Cashier's Window

 **Order Online:** Visit www.e-tran.org and purchase passes online with a major credit card. **e-tran** participates in Connect Card, for more information visit ConnectTransitCard.com.

 **Order by FAX:** Visit www.e-tran.org to download the Pass-by-Mail form and fax to (916) 684-0912 with Visa or MasterCard information.

 **Order by Mail:** Call (916) 627-3279 to request a mail order form.

 **All Pass Sales are Final:** Once a pass is sold, no refunds will be provided. Any unused, lost, destroyed, or stolen passes will not be replaced or refunded. Exchanges can only be made on defective passes at the City's discretion.

e-tran.org

BIKE INFORMATION

Each **e-tran** bus has bike racks that accommodate two or three bicycles. Based on load conditions and at the discretion of the bus operator, bikes may also be allowed inside the bus.

EMERGENCY RIDE HOME PROGRAM

Sac Transportation Management Agency has an Emergency Ride Home Program to accommodate middle of the day unexpected trips.

For more information on this program, visit www.sacregioncommuterclub.org

SIGNING UP FOR RIDER'S ALERTS

Sign up for **e-tran** Rider's Alerts to be alerted to any changes to bus schedules, routes, or detours. You can choose to receive these alerts via e-mail or text message through your mobile phone. Visit us at www.e-tran.org to sign up today!

e-tran ACCESSIBILITY

Services for Persons with Disabilities

- All **e-tran** buses are accessible for up to two wheelchairs.
- Service animals are allowed on all buses.
- Accessible formats available upon request.
- For more information on reasonable modification visit www.e-tran.org.

CUSTOMER SERVICE

Weekdays 6am-10pm | Weekends 8am-5pm

Phone(916) 68E-TRAN (683-8726)
TDD/TTY711
Toll Free511
Lost and Found(916) 683-8726
Complaints, Concerns and Compliments (916) 627-3337
.....or transit@elkgrovecity.org

ADMINISTRATION OFFICES

Weekdays 8am-5pm

8401 Laguna Palms Way(916) 683-7111
Elk Grove, CA 95758



Translation of this schedule can be made available upon request.

Traducción de este horario puede estar disponible a petición.



e-tran is a service of the City of Elk Grove. Transit services are provided by Sacramento Regional Transit.



Please Recycle. Please give this guide to a friend or return to the operator. Limited quantities are printed.

COMMUTER ROUTE

11
RUTA 11



FRANKLIN HIGH RD. & WHITELOCK PKWY. TO DOWNTOWN SACRAMENTO



(916) 683-8726



www.e-tran.org



TDD/TTY: 711



Sacramento Regional Travel Info: 511



Scan with your smartphone to access Elk Grove Trip Planner.

EFFECTIVE JULY 1, 2019



e-tran.org

**Monday - Friday:
Northbound AM**

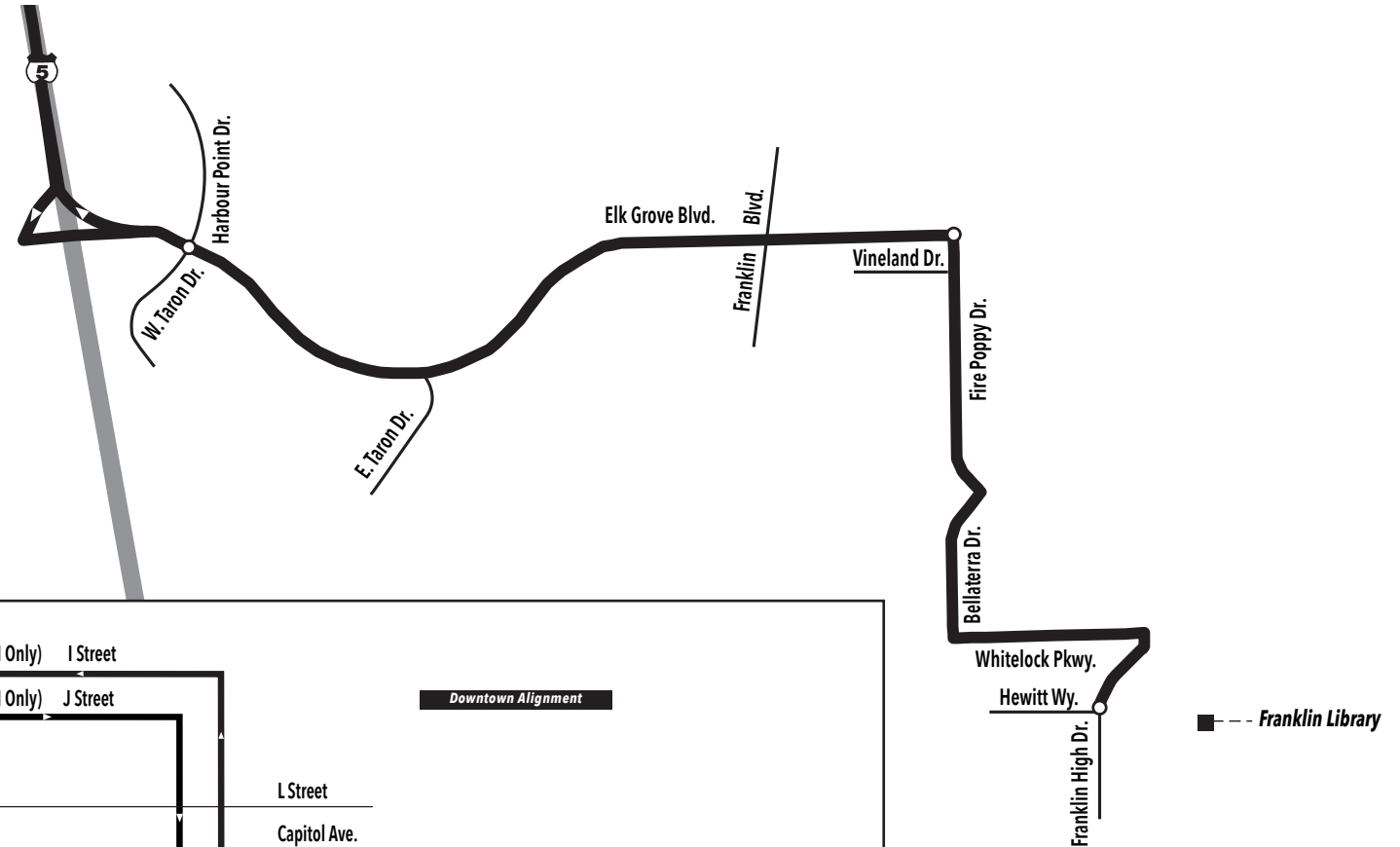
To Downtown Sacramento

| | | | | |
|--|-----------------------------------|--------------------------------------|-------------------|--------------------|
| Franklin High Rd. at Whitelock Pkwy. (Library) | Fire Poppy Dr. at Elk Grove Blvd. | Elk Grove Blvd. at Harbour Point Dr. | Q. St. at 5th St. | 29th St. and R St. |
| 5:35 AM | 5:41 AM | 5:47 AM | 6:05 AM | 6:30 AM |
| 5:55 AM | 6:01 AM | 6:07 AM | 6:25 AM | 6:50 AM |
| 6:25 AM | 6:31 AM | 6:37 AM | 6:55 AM | 7:20 AM |
| 6:55 AM | 7:01 AM | 7:07 AM | 7:25 AM | 7:50 AM |

**Monday - Friday:
Southbound PM**

To Elk Grove

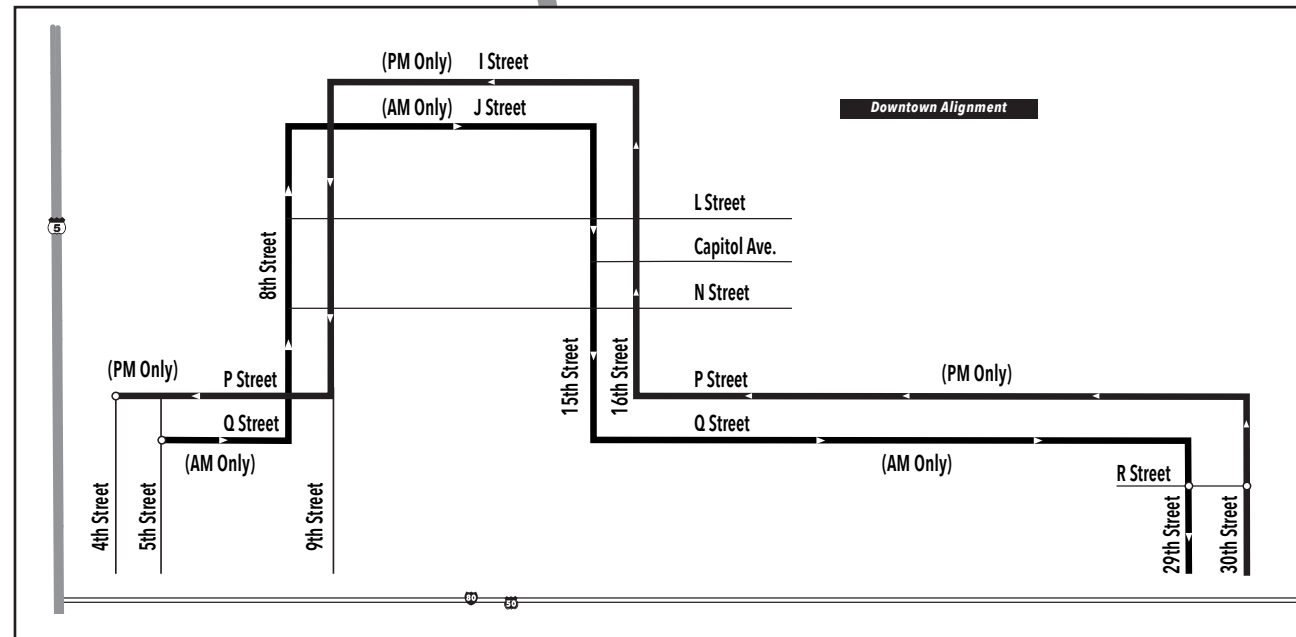
| | | | | |
|-------------------|------------------|---------------------------------|--------------------------------|---------------------------------|
| 30th St. at R St. | P St. at 4th St. | Elk Grove Blvd. at W. Taron Dr. | Fire Poppy Dr. at Vineland Dr. | Franklin High Rd. at Hewitt Wy. |
| 3:35 PM | 3:57 PM | 4:15 PM | 4:21 PM | 4:27 PM |
| 4:05 PM | 4:27 PM | 4:45 PM | 4:51 PM | 4:57 PM |
| 4:35 PM | 4:57 PM | 5:15 PM | 5:21 PM | 5:27 PM |
| 5:05 PM | 5:27 PM | 5:45 PM | 5:51 PM | 5:57 PM |



AM times shown in lightface type. **PM times shown in boldface type.**

Times are approximate and may vary due to traffic and weather conditions. Subject to change without notice.

Commuter routes do not operate on weekends and on the following holidays: New Year's Day (Actual & Observed), Martin Luther King Jr. Day, President's Day, Memorial Day, Independence Day (Actual & Observed), Labor Day, Veteran's day (Actual & Observed), Thanksgiving, day after Thanksgiving, and Christmas Day (Actual & Observed).



LEGEND

- Route Direction
- Timepoint
- Point of Interest
- Light Rail and Station
- Park & Ride Lot

If you need translation services for languages other than English, please call 916.687.3009 for assistance.

Spanish: Si necesita servicios de traducción para otro lenguaje, aparte de Ingles, Por favor llamar al 916.687.3009 para asistencia.

Vietnamese: Nếu bạn cần dịch vụ thông dịch cho các ngôn ngữ khác ngoài tiếng Anh, xin vui lòng gọi 916.687.3009 để được trợ giúp.

Tagalog: Kung nangangailangan po ng tulong o interpretasyon sa ibang wika liban sa inglés, tumawag lang po sa 916.687.3009.

Chinese: 若你需要中文翻譯服務, 請來電 916.687.3009 接受協助