



Enterprise System Catalog (SB-272)

Vendor	Product	System Purpose	Categories or Modules	Custodian	Frequency Collected	Frequency Updated	Public	System Type
Adobe	Adobe Professional	Document Creation		Information Technology	Daily	Daily	FALSE	Workstation
Barracuda	Barracuda Backup	Server Backups	Contact Management;Document Repository;Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
Barracuda	Spam and Malware Email Firewall	Email Spam and Malware Protection	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
Barracuda	Barracuda Archiver	Email Retention and Archiving	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
CCG Systems	FASTER Fleet Management	Fleet Management		Information Technology	As Needed	As Needed	FALSE	Infrastructure
Central Square	Finance Enterprise	Management of City Financials, HR, Cashiering, Building Permits, Code Enforcement Violations, Planning/Engineering Projects, Business Licenses, Customer Relationship, and Work Management.	Accounts Payable;Accts Receivable;Addresses and Sub-Addresses;Benefits Administration;Business License (Registration);Contact Management;Customer Billing;Job/Pay Classification;Land Records;Manage/Fulfill Requests;Municipal Code Violations;Payroll;Permit Processing;Permitting;Personnel Maintenance;Purchasing;Request Management;Tracking graffiti incidents	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Central Square	IBM Cognos	Reporting		Information Technology	As Needed	As Needed	FALSE	Infrastructure
Executime	Executime	Timecard Software for City Employees	Timekeeping, Scheduling & Notification for Public Safety	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Central Square	Trakit	Code Enforcement and CRM	Code Enforcement;Inspections;Service requests, work orders, and inspections;Submit Online Requests;Tracking graffiti incidents	Information Technology	Daily	Daily	FALSE	Infrastructure
Cisco	Cisco Unified Call Center Express	Call Management	Customer Billing;Manage/Fulfill Requests;Permit Processing;Tracking graffiti incidents	Information Technology	Daily	Daily	FALSE	Infrastructure
Cisco	Cisco Unified Call Manager	Telecommunications	Businesses;Code Enforcement;Customer Billing;Manage/Fulfill Requests;Permit Processing;Tracking graffiti incidents	Information Technology	Daily	Daily	FALSE	Infrastructure
Cisco	Unity Connection	Voicemail	Contact Management	Information Technology	Daily	Daily	FALSE	Infrastructure
Civiclive	ElkGroveCity.org	Public Web Presence	City Website	Public Affairs	Daily	Daily	TRUE	Infrastructure
Digital Ocean	Web Hosting	Web Hosting	Web applications	Information Technology	Daily	Daily	TRUE	Infrastructure
Dilax Systems Inc	Dilax	Bus Passenger Count	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Esri	ArcGIS	Geographic Information Systems (GIS)	Addresses and Sub-Addresses;Businesses;Engineering Drawing Index;Fire Assets;GIS data updates/collection in the field;Land Records;Park Assets;Planning & Environmental Data;Street/ROW Assets	GIS	As Needed	As Needed		
Formstack	Formstack Online Forms	Online Forms	Business License (Registration);Web applications	Information Technology	Daily	Daily		
GFI	ConnectCard	Bus Usage Tracking	Audit Trail;Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Granicus	Media Manager	Online Web Streaming of Public Meetings, Meeting Agenda Management	Agenda Management;Web applications	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Intermedix	WebEOC 8.0	Crisis Incident Management System (CIMS)	Knowledgebase;Manage/Fulfill Requests	Information Technology	Daily	Daily	FALSE	Infrastructure
LiquidFiles	LiquidFiles	File Sharing	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Remote Desktop Server	City Remote Access	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Microsoft Exchange 2016	Email Server	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Sharepoint o365	Document Management	Document Repository;HW/SW Inventory;Knowledgebase;Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Office 365	Document Creation and Management		Information Technology	Daily	Daily	FALSE	Workstation
Microsoft	Azure	Web Hosting	Web applications	Information Technology	Daily	Daily	TRUE	Infrastructure
OPW Global	Phoenix Fuel Management	Fuel Management		Information Technology	As Needed	As Needed	FALSE	Infrastructure
Paessler Network Monitoring	PRTG Network Monitoring	System Monitoring	Web applications	Information Technology	Daily	Daily	FALSE	Monitoring
Palo Alto	Cortex XDR	Malware / AV		Information Technology	Daily	Daily	FALSE	Security
Palo Alto	Palo Alto Firewall	Network Security		Information Technology	Daily	Daily	FALSE	Security
Sacramento County	Parcel Viewer	Parcel Lookup	GIS data updates/collection in the field	Information Technology	Daily	Daily	FALSE	Infrastructure
Selectron Technologies	Selectron IVR	Call Management	Citizen Self Service (CSS) Portal Public Facing;Service requests, work orders, and inspections	Information Technology	Daily	Daily	FALSE	Infrastructure
Sharepoint o365	Site/List	Trouble Ticket System	Employee Self Service;HW/SW Inventory;Inventory Management;Knowledgebase;Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Solarwinds	Dameware Server and Remote Control	Support	HW/SW Inventory;Manage/Fulfill Requests	Information Technology	Daily	Daily	FALSE	Infrastructure
Syn-Apps	Revolutions	Internal 911 Notification	Web applications	Information Technology	As Needed	As Needed	FALSE	Monitoring
Syn-Apps	Call Recorder	Customer Service	Web applications	Information Technology	As Needed	As Needed	FALSE	Monitoring
TAB	TabQuik	Labeling	Addresses and Sub-Addresses	City Clerk	Daily	Daily	FALSE	Workstation
Trapeze Group	Blockbuster	Public Transportation Routing and Scheduling		Information Technology	As Needed	As Needed	FALSE	Infrastructure
VMware	vCenter	Virtualization	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
XMedius	Fax Server	Send and Receive Fax	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure