

Utility Billing Contact Form

1. Name as it appears on your Utility Invoice:
2. Account Number (please include the hyphen)
3. Service Address:
4. Type of Request:
 - Name Correction
 - Billing Question
 - Storm Drainage Question

Corrected Name:

***We are currently only able to process name corrections. Legal name changes must be processed by bringing the appropriate documentation into the CITY OF ELK GROVE Utility Billing Department office.**
5. Comments/Questions regarding your Garbage or Storm Drain billing:
6. How would you like to be contacted regarding the resolution of your issue?
 - Please call me back
 - Please e-mail me back

If you are unable to send this form to the City via e-mail, please print out this form and mail it or drop it off at the following address:

**City of Elk Grove
Attn: Utility Billing Department
8401 Laguna Palms Way
Elk Grove, California 95758
Main Number: 916-478-3642
Fax Number: 916-683-1256**