



## Press Release

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FOR IMMEDIATE RELEASE

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### **City Unveils New Online Tools to Improve Customer Service, Access to Information**

Elk Grove, CA – The City of Elk Grove today unveiled new online mapping tools that provide information about specific properties and neighborhoods in Elk Grove with just the click of a mouse.

The interactive mapping applications are the latest in a series of enhancements on the City's website that make accessing information more convenient and streamlined for members of the Elk Grove community.

By entering an address in the general map viewer, information can be obtained such as garbage collection days, Council districts or which homeowners association the property is part of. The maps also show what planning and public works projects, construction or building permits are near a property.

"We're combining smart, user-friendly technology with excellent customer service to make City Hall more efficient and responsive than ever before," said Mayor Sophia Scherman.

The City of Elk Grove collaborated with the County of Sacramento to create this application.

The City also introduced a new online tracking system that allows residents to submit a question or request online, and track the status 24 hours a day.

Other online services on the City's website allow users the ability to review the status of their building permit, purchase e-tran bus passes, request building inspections, pay utility bills, view the details of a planning project, and much more.

In addition, Elk Grove Police Department recently partnered with CrimeReports.com to make crime statistics available to the public on the City's website. This service provides access to statistical information that shows locations of recent crimes and crime trends taking place throughout Elk Grove.

For more information, visit the "Online Services" section of the City's website at [www.elkgrovecity.org](http://www.elkgrovecity.org).

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