HOW TO PAY YOUR FARE

<table>
<thead>
<tr>
<th>FARE TYPES</th>
<th>BASIC</th>
<th>MILITARY/</th>
<th>SENIOR/</th>
<th>MEDICARE DISABLED</th>
<th>STUDENT (age 5 - 18)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Fare</td>
<td>$2.25</td>
<td>$1.10</td>
<td>$1.10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Daily Pass</td>
<td>$6.00</td>
<td>$3.00</td>
<td>$3.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10-Ride Pass</td>
<td>$22.50</td>
<td>$11.00</td>
<td>$11.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monthly Unrestricted Pass</td>
<td>$100.00</td>
<td>$50.00</td>
<td>$50.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monthly Local Pass (Good on Reverse Commuter Service)</td>
<td>$80.00</td>
<td>$40.00</td>
<td>$40.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(Note: Drivers do not provide change.)

BIKE INFORMATION

Each e-tran bus has bike racks that accommodate two or three bicycles. Based on load conditions and at the discretion of the bus operator, bikes may also be allowed inside the bus.

EMERGENCY RIDE HOME PROGRAM

Sac Transportation Management Agency has an Emergency Ride Home Program to accommodate middle of the day unexpected trips.

For more information on this program, visit www.sacregioncommuterclub.org.

SIGNING UP FOR RIDER’S ALERTS

Sign up for e-tran Rider’s Alerts to be alerted to any changes to bus schedules, routes, or detours. You can choose to receive these alerts via e-mail or text message through your mobile phone. Visit us at www.e-tran.org to sign up today!

e-tran ACCESSIBILITY

Services for Persons with Disabilities
- All e-tran buses are accessible for up to two wheelchairs.
- Service animals are allowed on all buses.
- Accessible formats available upon request.
- For more information on reasonable modification visit www.e-tran.org.

PASS SALES OUTLETS

e-tran accepts select RT passes. Call 916-683-8726 for more information. e-tran and RT passes and the Connect Card can be purchased at the following locations. (Note: e-tran 10-ride passes are only available through the mail or at Elk Grove City Hall.)

RT
1225 R St. at 13th St. LRT Station, Sacramento

Other
8401 Laguna Palms Way, Elk Grove
Elk Grove City Hall Cashier’s Window

Order Online: Visit www.e-tran.org and purchase passes online with a major credit card. e-tran participates in Connect Card, for more information visit ConnectTransitCard.com.

Order by FAX: Visit www.e-tran.org to download the Pass-by-Mail form and fax to (916) 684-0912 with Visa or MasterCard information.

Order by Mail: Call (916) 627-3279 to request a mail order form.

All Pass Sales are Final: Once a pass is sold, no refunds will be provided. Any unused, lost, destroyed, or stolen passes will not be replaced or refunded. Exchanges can only be made on defective passes at the City’s discretion.

e-tran.org

CUSTOMER SERVICE

Weekdays 6am-10pm | Weekends 8am-5pm

Phone: (916) 683-8726
TDD/TTY: 711
Toll Free: 511
Lost and Found: (916) 683-8726

Complaints, Concerns and Compliments: (916) 627-3337
or transit@elkgrovecity.org

ADMINISTRATION OFFICES

Weekdays 8am-5pm
8401 Laguna Palms Way (916) 683-7111
Elk Grove, CA 95758

e-tran.org

e-tran is a service of the City of Elk Grove. Transit services are provided by Sacramento Regional Transit.

Please Recycle.
Please give this guide to a friend or return to the operator. Limited quantities are printed.

TRANSLATION OF THIS SCHEDULE CAN BE MADE AVAILABLE UPON REQUEST.
Tradición de este horario puede estar disponible a petición.

e-tran.org
Schedules are read from left to right. Find your location on the map and make sure you know what direction you are going when you read the schedule. Not all bus stops are listed on the schedule. The bus stops listed are called timepoints. Your bus stop may be between timepoints; if so, estimate time of departure using the printed times.

**COMMUTER ROUTE: 11**

**Mon - Fri:**
- **Northbound AM**
  - To Downtown Sacramento
- **Southbound PM**
  - To Elk Grove

**Mon - Friday:**
- **Northbound AM**
  - To Downtown Sacramento
- **Southbound PM**
  - To Elk Grove

*Times are approximate and may vary due to traffic and weather conditions. Subject to change without notice.*

**AM times shown in lightface type. PM times shown in boldface type.**


If you need translation services for languages other than English, please call 916.687.3009 for assistance.

**Spanish:** Si necesita servicios de traducción para otro idioma, por favor llame al 916.687.3009 para asistencia.

**Vietnamese:** Nếu bạn cần dịch vụ thông dịch cho ngôn ngữ khác ngoài tiếng Anh, xin vui lòng gọi 916.687.3009 để được trợ giúp.

**Tagalog:** Kung nangangailangan po ng tutong o interpretaan sa ibang wika lalo na sa mga, tumawag lang po sa 916.687.3009.

**Chinese:** 若你需要中文翻译服务，亦可致电916.687.3009取得协助。