



Enterprise System Catalog (SB-272)

Vendor	Product	System Purpose	Categories or Modules	Custodian	Frequency Collected	Frequency Updated	Public Facing	System Type
Adobe	Adobe Professional	Document Creation		Information Technology	Daily	Daily	FALSE	Workstation
Barracuda	Barracuda Backup	Server Backups	Contact Management, Document Repoistory,	Information Technology	Daily	Daily	FALSE	Infrastructure
Barracuda	Spam and Malware Email Firewall	Email Spam and Malware Protection	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
Barracuda	Barracuda Archiver	Email Retention and Archiving	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
BMI Systems	AssetTrak	Asset Tracking	Fixed Assets	Information Technology	Daily	Daily	FALSE	Infrastructure
CCG Systems	FASTER Fleet Management	Fleet Management		Information Technology	As Needed	As Needed	FALSE	Infrastructure
Cisco	Cisco Unified Call Center Express	Call Management	Customer Billing, Manage/Fulfill Requests, Permit Processing, Tracking graffiti incidents	Information Technology	Daily	Daily	FALSE	Infrastructure
Cisco	Cisco Unified Call Manager	Telecommunications	Businesses, Code Enforcement, Customer Billing, Manage/Fulfill Requests, Permit Processing, Tracking graffiti incidents	Information Technology	Daily	Daily	FALSE	Infrastructure
Cisco	Unity Connection	Voicemail	Contact Management	Information Technology	Daily	Daily	FALSE	Infrastructure
Civiclive	ElkGroveCity.org	Public Web Presence	Agenda Management, Business License (Registration), Document Repoistory, Knowledgebase, Service requests, work orders, and inspections, Web applications, Webcasting	Information Technology	Daily	Daily	TRUE	Infrastructure
Dell	KACE	Trouble Ticket System	Employee Self Service, HW/SW Inventory, Inventory Management, Knowledgebase, Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Digital Ocean	Web Hosting	Web Hosting	Web applications	Information Technology	Daily	Daily	TRUE	Infrastructure
Dilax Systems Inc	Dilax	Bus Passenger Count	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Esri	ArcGIS	Geographic Information Systems (GIS)	Addresses and Sub-Addresses, Businesses, Engineering Drawing Index, Fire Assets, GIS data updates/collection in the field, Land Records, Park Assets, Planning & Environmental Data, Street/ROW Assets	GIS	As Needed	As Needed		
Formstack	Formstack Online Forms	Online Forms	Business License (Registration), Web applications	Information Technology	Daily	Daily		
GFI	ConnectCard	Bus Usage Tracking	Audit Trail, Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Granicus	Media Manager	Online Web Streaming of Public Meetings, Meeting Agenda Management	Agenda Management, Web applications	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Intermedix	WebEOC 8.0	Crisis Incident Management System (CIMS)	Knowledgebase, Manage/Fulfill Requests	Information Technology	Daily	Daily	FALSE	Infrastructure
LiquidFiles	LiquidFiles	File Sharing	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Remote Desktop Server	City Remote Access	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Microsoft Exchange 2013	Email Server	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Sharepoint 2013	Document Management	Document Repoistory, HW/SW Inventory, Knowledgebase, Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
Microsoft	Office 2010 / 2013	Document Creation and Management		Information Technology	Daily	Daily	FALSE	Workstation
OpenDNS	Umbrella	DNS / Security	Addresses and Sub-Addresses, Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
OPW Global	Phoenix Fuel Management	Fuel Management		Information Technology	As Needed	As Needed	FALSE	Infrastructure
Sacramento County	Parcel Viewer	Parcel Lookup	GIS data updates/collection in the field	Information Technology	Daily	Daily	FALSE	Infrastructure

Selectron Technologies	Selectron IVR	Call Management	Citizen Self Servicee (CSS) Portal Public Facing, Service requests, work orders, and inspections	Information Technology	Daily	Daily	FALSE	Infrastructure
Solarwinds	Orion NPM	System Monitoring	Web applications	Information Technology	Daily	Daily	FALSE	Monitoring
Solarwinds	Dameware Server and Remote Control	Support	HW/SW Inventory, Manage/Fulfill Requests	Information Technology	Daily	Daily	FALSE	Infrastructure
Sungard	Real Vision Software Inc.	Document Management	Accounts Payable, Accts Receivable, Customer Billing, Document Repoistory	Information Technology	Daily	Daily		
Sungard	OneSolution	Management of City Financials, HR, Cashiering, Building Permits, Code Enforcement Violations, Planning/Engineering Projects, Business Licenses, Customer Relationship, and Work Management.	Accounts Payable, Accts Receivable, Addresses and Sub-Addresses, Benefits Administration, Business License (Registration), Code Enforcement, Contact Management, Customer Billing, Inspections, Job/Pay Classification, Land Records, Manage/Fulfill Requests, Municipal Code Violations, Payroll, Permit Processing, Permitting, Personnel Maintenance, Purchasing, Request Management, Service requests, work orders, and inspections, Tracking graffiti incidents	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Sungard	Naviline/HTE	Management of City Utility Billing and Cashiering.	Customer Billing		As Needed	As Needed	FALSE	Infrastructure
Sungard	Click2Gov	Online Web Access to Utility Billing, Building Permits, Code Enforcement Cases, and Business Licenses.	Business License (Registration), Online Registration Online Payments, Track/Manage/Submit Online requests, Web applications	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Sungard	IBM Cognos	Reporting		Information Technology	As Needed	As Needed	FALSE	Infrastructure
Sungard	ePlan	Electronic Plan Checking	Electronic Plan Review	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Sungard	Executime	Timecard Software for City Employees	Timekeeping, Scheduling & Notification for Public Safety	Information Technology	As Needed	As Needed	FALSE	Infrastructure
Symantec	Symantec End Point Protection	Malware / AV		Information Technology	Daily	Daily	FALSE	Workstation
Syn-Apps	Call Alert	Internal 911 Notification	Web applications	Information Technology	As Needed	As Needed	FALSE	Monitoring
Syn-Apps	Call Recorder	Customer Service	Web applications	Information Technology	As Needed	As Needed	FALSE	Monitoring
TAB	TabQuik	Labeling	Addresses and Sub-Addresses	City Clerk	Daily	Daily	FALSE	Workstation
Trapeze Group	Blockbuster	Public Transportation Routing and Scheduling		Information Technology	As Needed	As Needed	FALSE	Infrastructure
USA ePay	USA ePay	Credit Card Processing		Information Technology	As Needed	As Needed	FALSE	Infrastructure
VMware	vCenter	Virtualization	Web applications	Information Technology	Daily	Daily	FALSE	Infrastructure
VMware	vRealize Operations Manager	Monitoring	Web applications	Information Technology	Daily	Daily	FALSE	Monitoring
X1 Discovery Inc	X1 Search	RFI Requests	Document Repoistory, Manage/Fulfill Requests	Information Technology	Daily	Daily	FALSE	Infrastructure
XMedius	Fax Server	Send and Receive Fax	Enterprise Electronic Mail	Information Technology	Daily	Daily	FALSE	Infrastructure