

RESOLUTION NO. 2023-234

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ELK GROVE
DISPENSING WITH THE FORMAL REQUEST FOR PROPOSAL PROCEDURE
PURSUANT TO ELK GROVE MUNICIPAL CODE SECTION 3.42.188(B)(3) AND
AUTHORIZING THE CITY MANAGER TO EXECUTE AN AMENDMENT TO THE
CONTRACT WITH CIVICPLUS, LLC, FOR THE LICENSING AND MAINTENANCE OF
THE SEECLICKFIX DATA APPLICATION FOR A SEVEN YEAR TERM AND A
TOTAL NOT-TO-EXCEED AMOUNT OF \$207,958.67**

WHEREAS, staff previously searched for an application that could integrate with both the City's work management system and Public Works' computerized maintenance management system software, and found SeeClickFix was an industry leader in citizen request management solutions and the only application that integrated with both systems; and

WHEREAS, the City entered into a Consulting Services Agreement with CivicPlus for the implementation and maintenance of SeeClickFix, and went live with the app on February 14, 2022; and

WHEREAS, SeeClickFix has been in use since February 14, 2022, has positively affected internal operations, and has met current expectations and continues to improve functions; and

WHEREAS, sufficient funding is identified in the Fiscal Year 2023-24 Budget for the first additional year of licensing for the SeeClickFix software and costs for future years will be included in the respective fiscal year budgets for the term of the contract; and

WHEREAS, conducting a formal request for proposal procedure for the proposed software licensing and maintenance is not in the best interest of the City as this would cause an interruption in service and may result in increased costs and SeeClickFix was previously selected as the best overall value for the City.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Elk Grove hereby dispenses with the formal request for proposal procedure pursuant to Elk Grove Municipal Code Section 3.42.188(B)(3); and authorizes the City Manager to execute an amendment to the contract with CivicPlus, LLC, in substantially the form presented, for the licensing and maintenance of the SeeClickFix software for a seven-year period, for a total not-to-exceed amount of \$207,958.67.

PASSED AND ADOPTED by the City Council of the City of Elk Grove this 27th day of September 2023



BOBBIE SINGH-ALLEN, MAYOR of the
CITY OF ELK GROVE

ATTEST:



JASON LINDGREN, CITY CLERK

APPROVED AS TO FORM:



JONATHAN P. HOBBS
CITY ATTORNEY

CERTIFICATION
ELK GROVE CITY COUNCIL RESOLUTION NO. 2023-234

STATE OF CALIFORNIA)
COUNTY OF SACRAMENTO) ss
CITY OF ELK GROVE)

I, Jason Lindgren, City Clerk of the City of Elk Grove, California, do hereby certify that the foregoing resolution was duly introduced, approved, and adopted by the City Council of the City of Elk Grove at a regular meeting of said Council held on September 27, 2023 by the following vote:

AYES: COUNCILMEMBERS: Singh-Allen, Spease, Brewer, Robles, Suen

NOES: COUNCILMEMBERS: None

ABSTAIN: COUNCILMEMBERS: None

ABSENT: COUNCILMEMBERS: None



Jason Lindgren, City Clerk
City of Elk Grove, California